

ANNUAL REPORT

2018 19



**FEDERATION
COUNCIL**

Federation Council Annual Report 2018/19

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SECTION

01

OUR COUNCIL



FEDERATION COUNCIL

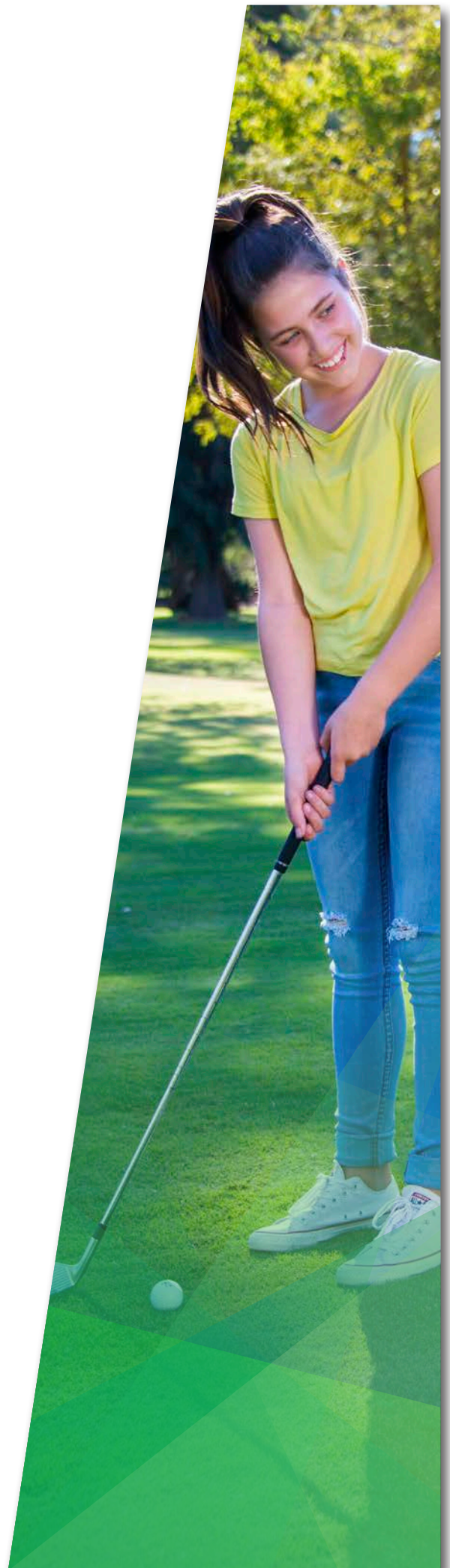
ABOUT US

Federation Council was established on 12 May 2016, following the amalgamation of the Corowa and Urana Shire Councils. Our highest priority as a new Council is to ensure we continue to deliver the many local services valued by our communities, whilst considering ways to provide improvements.

Council provides a range of services to local residents, business and industry, developers and investors as well as people visiting the region. We cater for a diverse range of community needs and encourage environmentally acceptable development in the region.

Council's key objectives are:

1. Built Federation: Maintained and improved infrastructure that meets the needs of residents and industry.
2. Economic Federation: Growing progressive and prosperous communities that build on sustainable manufacturing, agriculture and tourism, close proximity to other centres on both sides of the Murray River and affordability.
3. Natural Federation: Sustainable rural landscapes and waterways offering tranquillity and attractive recreational spaces.
4. Social Federation: Close-knit and welcoming communities where people come together and support each other.
5. Well-Governed Federation: Strong civic leadership and governance supporting equity across communities and effective communication with residents.



MESSAGE FROM THE MAYOR

Cr Patrick Bourke



It is with great pleasure that Council presents the Federation Council 2018/2019 Annual Report. This report outlines Council's performance and achievements over a very rewarding and dynamic year. My fellow Councillors and I have now had the pleasure of governing Federation Council for 2 years of our 3-year term. We are extremely proud of the many achievements and community priorities that have been delivered during this period, as the Council continues to grow with our communities, and deliver on our many commitments on your behalf.

During the reporting year, whilst delivering on many projects, and our many day-to-day services, the foundations have also been laid for the delivery of many major infrastructure and construction projects right across the Council area. Some are underway now, some are close to commencing, and some are still in planning phases, to be delivered over the next few years.

A highlight of some of our vast array of work completed in this reporting year has seen many new and improved facilities opened. Many of these were as a result of the merger funding, and also from some other State and Federal Government grants.

Just some of the completed works include the new Digger Loughnan Park Fishing Jetty in Mulwala; the Owens Bridges Reserve and Boat Ramp upgrades in Mulwala; the Lions Park Boat Ramp and Carpark upgrade in Corowa; and a new RSL Park playground in Corowa. At Oaklands, a new RV Park was delivered, along with significant progress towards the new Medical Centre. At Howlong, the Lowe Square toilet block was upgraded, along with construction of Howlong's first ever Skate Park! New Tennis Courts were also constructed at Howlong, and new Netball Courts at Victoria Park, Urana. New and upgraded toilet blocks also occurred at many locations, along with improvements to the Recreation Reserve facilities at Rand and Urana. Major improvement works also continued at the Lonsdale Recreation Reserve Mulwala. Road construction, heavy patching and gravel road re-sheeting works were also achieved across the entire Council area.

Some of the foundation work that we will see in the 2019/20 year will be the construction of the new Corowa Aquatic Centre, with a contract due to commence in early 2020 to deliver this amazing new facility for the entire Federation Council region. In addition, many other projects, some long held priorities, and some already underway, will also be delivered, making it a very exciting time for Council and our communities.

Our Councillors are active in our communities with representation on various statutory committees and delegates to external organisations and associations council also has representatives on Advisory and Section 355 committees of Council.

Our Council places a great focus on communication, consultation, and listening to our community on matters that are most important to them.

Council also values greatly the support we get from our many valued volunteers and Section 355 Committees, who perform many hours of unpaid work for Council and their communities, including partnering with Council on some of our projects, and also in maintaining many of our Community facilities. We could not do this without you all.

As Councillors we look forward to the next 12 months, as we focus with the Executive team, across the many communities to continue to develop the area consistent with the Council vision of Creating Opportunities and Celebrating Communities and I thank them for this work.

I hope you enjoy the 2018/19 Annual Report.

Kind Regards,
Cr Patrick Bourke
Mayor
Federation Council

ABOUT OUR COMMUNITY

Quick Stats

Males

49.7%

Females

50.3%

Born in Australia

80.9%

Born Overseas

6.9%

Not stated

10%

Employed

59% full time

Employed

39% part time

Reference: ABS census of data. Population and housing 2016

MESSAGE FROM THE GENERAL MANAGER

Adrian Butler



Hello readers and welcome to our Annual Report for 2018/19. This report shows you what we have been up to, the progress we have made and the resources we have used to ensure we can continue to provide the best services for you.

We are proud of the achievements made this year, as the organisation continues to grow and stabilise. As a Council that is only a little over 3 years old, it has been an enormous body of work, to create a new Council, provide the many day to day services, and also deliver on a vast array of community projects.

This is Council's first Annual Report measuring our performance against the Communities vision from the 2018-2028 Ten Year Community Strategic Plan (CSP) "Our Community - Our Opportunity". The vision, informed by the community, is **"Federation – Creating Opportunities, Celebrating Communities Federation will be home to a community rich in spirit, thriving through the opportunities of our unique history, rural landscapes and waterways"**.

Council's strategic objectives are listed in the CSP, to achieve the outcomes listed under the five pillars of:

- Built Federation
- Economic Federation
- Natural Federation
- Social Federation
- Well-governed Federation

An unprecedented level of infrastructure and construction works have been undertaken across the last 12 months, with many completed, and some in progress. The coming year will remain an important time for Federation as Council continues to deliver on the many major projects that will define the future growth of our region. These are not only external projects, but also internal projects, such as embarking on a new rate system for the entire Federation Council area, a new Local Environmental Plan (Land Use), and a new Long Term Financial Plan. This plan will consider the financial challenges on Council with delivering a vast range of services to our communities managing a large and growing asset base, and will allow Council to consider strategies to ensure we are financially sustainable into the future.

Council knows the value the community places on not only our new projects being delivered, but our extensive community services that range from Tourism, Events, Grants, and Economic and Community Development, through to our Libraries and Public Spaces, our Youth Council, Mobile Preschools and many others. Our attention is also on our critical services such as Roads and related assets, Water and Sewer, Regulations, Presentation including our Parks, Reserves, Streetscapes and Sporting Grounds, Land

and Property management, Information Technology, Communications and Engagement, Customer Service, Building and Planning, and of course, our fantastic businesses such as the Corowa Saleyards, and the Ball Park Corowa and Urana Caravan Park.

I encourage you to take the time to read through and understand the many areas that Council works with the community on.

In closing, I would like to thank and acknowledge the strong collaborative efforts of all our staff, Councillors, volunteers and our community and business partners – all working together to achieve the significant outcomes for the organisation and community, as detailed in this year in review.

Please take the time to continue to engage with and provide feedback to Council as we are always striving to achieve great results from our community.

Kind regards,
Adrian Butler
General Manager
Federation Council

ABOUT OUR COMMUNITY

Highest Employment Quick Stats
Agriculture, forestry and fisheries

21.0%

Manufacturing

16.7%

Accommodation and food services

11.5%

Construction

9.0%

Retail Trade

8.1%

OUR COUNCILLORS

Federation Council is governed by nine elected Councillors. The last Council Election was held in September 2017. Councillors provide leadership and establish policy and strategic direction for the organisation and the future of the Council area.



Mayor
Cr Patrick Bourke



Deputy Mayor
Cr Shaun Whitechurch



Cr David Longley



Cr Paul Miegel



Cr Fred Longmire



Cr Bronwyn Thomas



Cr Gail Law



Cr Norman W Wales APM



Cr Andrew Kennedy

ABOUT OUR COMMUNITY

Quick Stats

Population

12,462

Land Area

5,685km²

Population density

**2 persons per
square km**

Average Persons per household

2.572

Australian Citizens

89.3%



COUNCILLOR REPRESENTATION ON COMMITTEES

The following Councillor delegates were adopted by Council in September 2018.

Committee

Councillor/Delegate/s

STATUTORY COMMITTEES - required by legislation

Local Traffic Committee (Observer)	Cr. Norm Wales Alternative Cr. Fred Longmire
Rural Fire Service - Service Level Agreement Committee (SLC)	Cr. Fred Longmire Alternative Cr. Patrick Bourke
Code of Conduct Committee (External Appointment)	No delegate needed
Internal Audit Committee (Audit, Risk and Improvement Committee)	Cr. Paul Miegel Alternative Cr. Norm Wales
Local Emergency Management Committee (LEMC)	Deputy Mayor Cr. Shaun Whitechurch Alternative Cr. Norm Wales

DELEGATES TO EXTERNAL ORGANISATIONS/ASSOCIATIONS

Riverina Water County Council (4 Year term)	Mayor Cr. Patrick Bourke Deputy Mayor Alternative Cr. Shaun Whitechurch
Murray Darling Association	Mayor Cr. Patrick Bourke Deputy Mayor Cr. Shaun Whitechurch
Riverina Regional Library	Cr. Gail Law Cr. Bronwyn Thomas Alternative Cr. Norm Wales
Yarrawonga Mulwala Tourism Inc.	Cr. Andrew Kennedy Cr. Bronwyn Thomas Alternative Cr. Norm Wales
Murray Regional Tourism	Cr. Gail Law Alternative Cr. Bronwyn Thomas
Riverina and Murray Joint Organisation (RAMJO)	Mayor Cr. Patrick Bourke Deputy Mayor Cr. Shaun Whitechurch
Alliance of the Councils and Shires of the Upper Murray (ACSUM)	Mayor Cr. Patrick Bourke Deputy Mayor Alternative Cr. Shaun Whitechurch
Club Grants Committee Mulwala	Cr. Bronwyn Thomas Alternative Cr. Andrew Kennedy
Club Grants Committee Corowa/Howlong	Cr. Paul Miegel Alternative Cr. Shaun Whitechurch
Corowa Arts and Cultural Advisory Committee	Cr. Gail Law Alternative Cr. Paul Miegel

Federation Berrigan Zone Bush Fire Management Committee (BFMC)	Cr. Andrew Kennedy Alternative Cr. Fred Longmire
Liquor Accord Committee (Corowa)	Cr. Norm Wales Alternative Cr. Gail Law
Liquor Accord Committee (Mulwala)	Cr. Andrew Kennedy Alternative Cr. Bronwyn Thomas
Murray Arts	Cr. Gail Law Alternative Cr. David Longley
Murray Arts - Strategic Advisory Council (Federation Council Representative)	Cr. Gail Law
Lake Mulwala Land and On-Water Management Plan Community Reference Group	Cr. Andrew Kennedy Alternative Cr. Bronwyn Thomas
SubPACT Committee (Police)	Mayor Cr. Patrick Bourke Alternative Cr. Norm Wales
Sanger Back Berrigan Creek Advisory Group	Cr. Fred Longmire Alternative Cr. Andrew Kennedy
Yanco Creek and Tributaries Association (YACTAC)	Mayor Cr. Patrick Bourke Alternative Cr. Andrew Kennedy
Billabong Yanco Colombo Steering Committee	Mayor Cr. Patrick Bourke Cr. Fred Longmire
West Corugan Private Irrigation District	Cr. Bronwyn Thomas Alternative Cr. Fred Longmire
Urana Local Health Advisory Committee	Mayor Cr. Patrick Bourke
Corowa Local Health Support Committee	Cr. Paul Miegel Alternative Cr. Fred Longmire

COUNCIL ADVISORY COMMITTEES

Corowa Saleyards Consultative Committee	Cr. Fred Longmire Alternative Cr. Paul Miegel
Integrated Water Cycle Management Committee (IWCM) Project Reference Group	Cr. Gail Law Cr. Fred Longmire
Floodplain Committee for Urana, Boree Creek, Rand, Oaklands and Morundah	Cr. Patrick Bourke Cr. Fred Longmire
Community Grants and Sponsorship Committee	Cr. Andrew Kennedy Cr. David Longley Cr. Norm Wales
Corowa Aerodrome Advisory Committee	Cr. Fred Longmire
Corowa Skate Park Upgrade Committee	Cr. Fred Longmire Deputy Mayor Cr. Shaun Whitechurch Cr. Gail Law
Waste Management Committee	Cr. Fred Longmire Cr. Norm Wales Cr. Gail Law Cr. David Longley

Asset Management Committee	Mayor Cr. Patrick Bourke Deputy Mayor Cr. Shaun Whitechurch Cr. Andrew Kennedy Cr. Gail Law Cr. David Longley Cr. Fred Longmire Cr. Paul Miegel Cr. Bronwyn Thomas Cr. Norm Wales
Corowa Swimming Pool Advisory Committee	Deputy Mayor Cr. Shaun Whitechurch Cr. David Longley Cr. Gail Law
Ageing Well Strategy Steering Committee	Cr. Gail Law
Federation Council Access Committee (Disability Inclusion Access Committee)	Cr. David Longley Alternative Cr. Andrew Kennedy

SECTION 355 COMMITTEES

Boree Creek Community Facilities Committee	Cr. David Longley Alternative Mayor Cr. Patrick Bourke
Colombo Creek Recreation Reserve Management Committee	Mayor Cr. Patrick Bourke Alternative Cr. David Longley
Corowa Festival of Dance	Deputy Mayor Cr. Shaun Whitechurch Alternative Cr. Gail Law
Daysdale Water Trust	Cr. Fred Longmire
Lonsdale Reserve Management Committee	Cr. Andrew Kennedy Alternative Cr. Bronwyn Thomas
Low Square Management Committee	Cr. David Longley Alternative Cr. Fred Longmire
Morundah Community Committee	Cr. Bronwyn Thomas Alternative Cr. David Longley
Oaklands Memorial Hall Committee	Cr. Norm Wales Alternative Mayor Cr. Patrick Bourke
Oaklands Recreation Ground Management Committee	Cr. Andrew Kennedy Alternative Deputy Mayor Cr. Shaun Whitechurch
Oaklands Town Improvement Committee	Cr. Bronwyn Thomas Alternative Cr. Norm Wales
Oaklands War Memorial Baths and Gardens Committee	Cr. Bronwyn Thomas Alternative Cr. Gail Law
Rand Recreation Ground Management Committee	Cr. Fred Longmire Alternative Cr. Paul Miegel
Rand School of Arts Committee	Cr. Bronwyn Thomas Alternative Cr. Fred Longmire
Rand Town Improvement Committee	Cr. Fred Longmire Alternative Cr. Paul Miegel

<p>Urana Progress Association incorporating the Court House & Historical Committee</p>	<p>Mayor Cr. Patrick Bourke Alternative Cr. Norm Wales</p>
<p>Urana Ski and Aquatic Centre Committee</p>	<p>Cr. Patrick Bourke Alternative Deputy Mayor Cr. Shaun Whitechurch</p>
<p>Urana Soldiers Memorial Hall Committee</p>	<p>Mayor Cr. Patrick Bourke Alternative Cr. Norm Wales</p>
<p>Urana Victoria Park Recreation Ground Management Committee</p>	<p>Cr. David Longley Alternative Cr. Andrew Kennedy</p>
<p>Urana War Memorial Swimming Pool Committee</p>	<p>Deputy Mayor Cr. Shaun Whitechurch Alternative Cr. Norm Wales</p>



THIS ANNUAL REPORT



This is Council's first Annual Report for the priorities and actions as per Council's Community Strategic Plan "Our Community - Our Opportunity" adopted in June 2018 for the period 2018-2028.

The community strategic plan is a ten year plan, and is our long term vision and strategy for the Federation Council area. It represents what you told us in extensive consultation across the first half of 2018, about the community's visions and aspirations for the future.

"Our Community - Our Opportunity" sets the way forward for the community as determined by the community and includes participation from a range of stakeholders and other agencies with responsibilities for the delivery of the agreed priorities.

There are three levels of involvement that may impact on Council and these include:

Community Concern Where Council does not have direct control or influence but could play an educative, advocacy or lobbying role on behalf of the local community. For example, Council does not have direct control or influence over the area's schools or telecommunications - but as they are important to the local community, Council is committed to advocating and lobbying for improving them.

Council Influence Where Council has partial or shared responsibility for the outcome with the community and other groups, and is distinguished from the traditional sphere of local government. This is Council's role in the majority of strategies set out in this CSP. For example, in relation to economic development Council cannot control the outcome; increased economic activity is also dependent on businesses that

operate in this area. Council can and does work with partners to support the economy in a number of ways.

Council Control Which relates to a Council's areas of core service provision and other statutory responsibilities. This includes roads, rates and waste management, as well as a range of governance and planning activities.

Council's Delivery Program and Operational Plan are the guiding documents developed for an incoming Council and reflect Council's responsibilities to achieve the priorities for the community as outlined in the Community Strategic Plan.

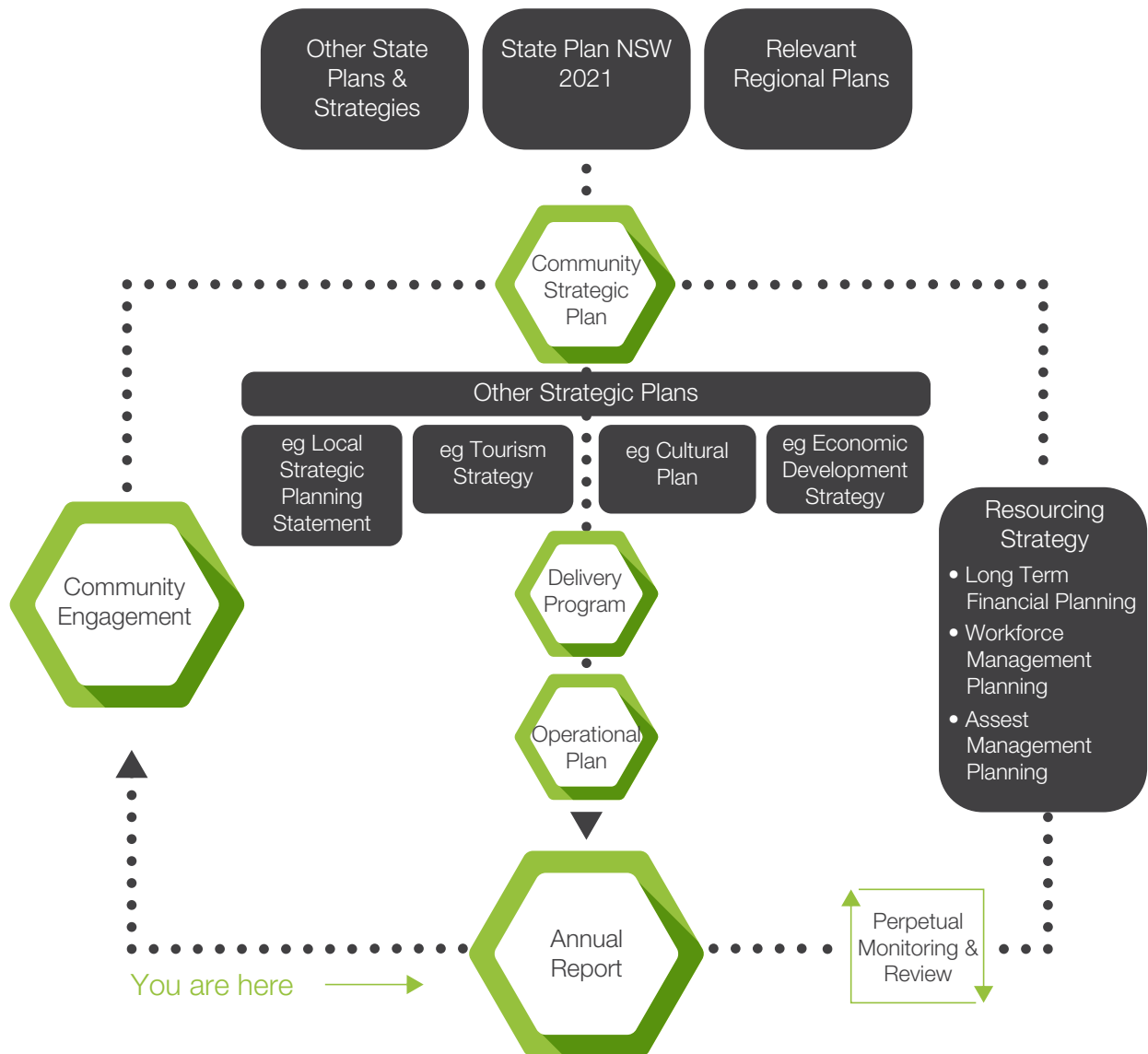
The Delivery Program is a four year plan which outlines actions to be carried out in each year of the Council term.

Council is required to prepare an annual report to the community against the progress of the Delivery Program and Operational Plan, in accordance with the Local Government Act.

Council is also required to report against the progress of the Delivery Program and Operational Plan at least twice yearly and these reports as well as previous annual reports can be found on Council's website at: www.federationcouncil.nsw.gov.au/Council/Corporate-Planning/Reporting

The following diagram shows the perpetual cycle that is referred to as the integrated planning and reporting process. Monitoring and review of the budget and the plans occurs early in the year and this was undertaken with the community in preparation for the new delivery program 2018-2021 and Operational Plan 2019-2020, which will now drive Council's priorities for the next 12 months.

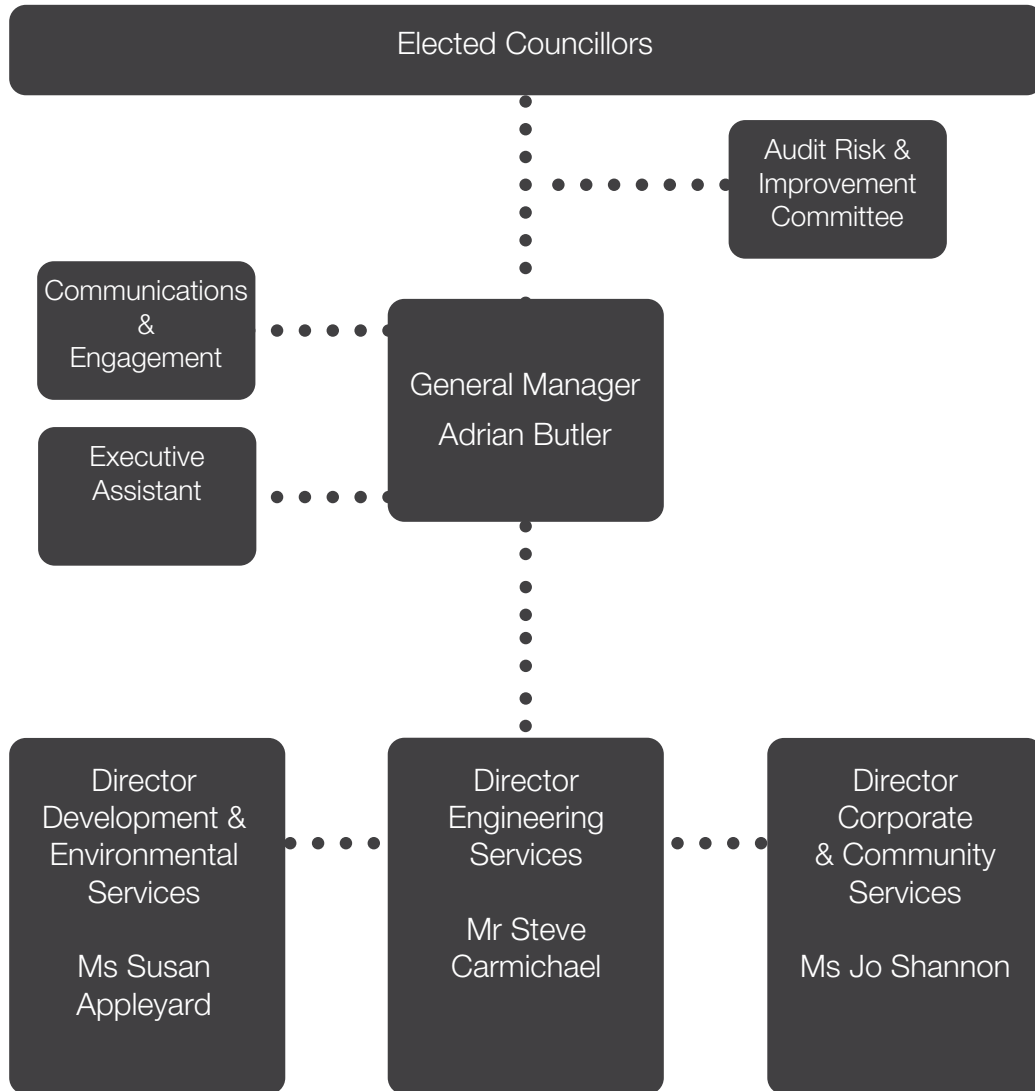
This Annual Report includes information about Federation Council, statutory reports as well as progress reports tabling our advancement for each section of the Delivery Program 2018-2021 and Operational Plan 2018-2019 as shown by the themes (Built, Economic, Natural, Social and Well-Governed). The report identifies our achievements for key projects and strategies that represent our commitments in relation to the Community Strategic Plan.



2019/20

ORGANISATIONAL STRUCTURE

Federation Council comprises of four departments, led by our executive management team, being the General Manager unit, along with the three departments led by each director.



Pictured above: Adrian Butler, Ms Susan Appleyard, Mr Steve Carmichael and Ms Jo Shannon.



SECTION

02

PROGRESS &
PERFORMANCE

PROGRESS AND PERFORMANCE

PERFORMANCE SNAPSHOT

These guiding documents were developed following extensive consultation with our community and include five key themes, each with a series of goals for Council to measure its performance against.

The following describes our strategic outcomes and status of the Council's Annual Operational Plan and implementation of its 4- year Delivery Program.

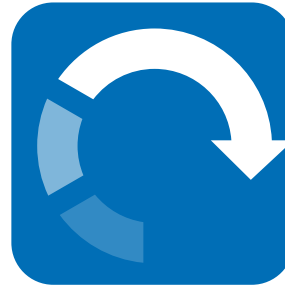
Key to progress:



Completed



Not Progressing



Progressing/ Ongoing



Not Due to Start



Built Federation: Maintained and improved infrastructure that meets the needs of residents and industry.



Economic Federation: Growing, progressive and prosperous communities that build on sustainable manufacturing, agriculture and tourism, close proximity to other centres on both sides of the Murray river and affordability.



Natural Federation: Sustainable rural landscapes and waterways offering tranquility and attractive recreational spaces.



Social Federation: Close-knit and welcoming communities where people come together and support each other.



Well-Governed Federation : Strong civic leadership and governance supporting equity across communities and effective communication with residents.

Performance Summary:



Built Federation	16		27	
Economic Federation	25	1	19	
Natural Federation	8		9	
Social Federation	48	2	16	1
Well Governed Federation	41	4	22	

BUILT FEDERATION



This encompasses Council's significant infrastructure base and includes capital works and maintenance and upgrades of roads, footpaths, bridges and storm water drainage systems. Waste collection and recycling, building inspections, building control and planning services as well as environmental health services are also integral services provided under the Built priority.

WATER & SEWER

- 75 of the 102 sewer valves were replaced in Howlong in a 10 month period - due for completion over 3 years.
- 6 sewer pump stations were fully upgraded in Corowa and Mulwala improving access and compliance.
- Electronic water meter alerts reduced from 130 to 2 following signal repair works completed.

Customer Service requests for Water & Sewer 2018/19

- Broken or damaged water services: 92
- Broken water mains: 15
- Broken or damaged water meters: 8
- Leaking hydrants or valves: 17
- Blocked sewer mains: 31
- Blocked sewer services: 60



ROADS

- Quarries: Crushed 128,000 ton of 20mm rock. For the North and South from Balldale, Davies Hill, Taylor Hill 57km's of gravel re-sheeting.
- Maintenance Grading: 560kms of rural and town streets.
- Customer requests: 342 completed customer requests.
- Resealing: 69kms of rural and town road.



SALEYARDS

- Corowa Saleyards topped the Australian record in June with a pen selling for \$350 a head.
- Lamb & sheep throughput was 795,000 with a total value of over \$115M.

SEWERAGE TREATMENT

- Treated over 3,000 ML litres of water.
- Treated over 800 Mega litres of sewage.



CAPITAL WORKS PROGRAM - ROAD CONSTRUCTION

Some Highlights

7kms
of Bull Plain

4.3kms
of Redlands Rd

2kms
Federation Way Coonong St

1.2kms
of Spraydons Rd

1.7kms
Urana - Rand Rd

1.9kms
Savernake Rd

BUILT FEDERATION

Maintained and improved infrastructure that meets the needs of residents and industry.

Action Code	Action Name	Status
1.1.1	Implement Road Management Services (including road, footpath and stormwater drainage construction and maintenance).	
1.1.2	Implement Capital Works Program for regional roads, rural sealed roads, rural unsealed roads, urban sealed roads, footpaths and bridges.	
1.1.3	Ensure effective communication to inform the community on works being carried out and impacts on traffic and parking.	
1.1.4	Commence planning for the revitalisation of Corowa main street (Sanger Street) project.	
1.1.5	Conduct and monitor asset inspections - road, bridges, stormwater drainage and footpaths.	
1.2.1	Complete a facilities review to determine maintenance and funding priorities to address community needs.	
1.2.2	Construct Corowa Lions Park Boat Ramp and car parks upgrades.	
1.2.3	Construct Owen Bridges Reserve and Boat Ramp upgrades.	
1.2.4	Commence construction of the new Corowa Swimming Pool complex.	
1.2.5	Develop a Recreation Strategy for the Federation Council area with a prioritised set of actions.	
1.2.6	Construction of Howlong and Corowa Skate Parks.	
1.2.7	Ensure Swimming Pool Management Services are delivered.	
1.3.1	Implement Capital Works Program for sewerage, water and flood protection services.	
1.3.2	Develop a Stormwater Drainage Strategy for Corowa.	
1.3.3	Implement a Water & Sewerage maintenance program.	
1.3.4	Develop the Urana Floodplain Management Plan.	
1.3.5	Conduct and monitor asset inspections – water and sewer.	
1.3.6	Plan major asset replacements. Ensure funding strategy and long term planning includes construction of a Howlong Water Treatment Plant, Mulwala Water Treatment Plant and a new Corowa Sewerage Treatment Plant.	
1.3.7	Develop Systems Capacity Review (Corowa, Howlong and Mulwala).	
1.3.8	Conduct compliance/ process upgrades of water and sewer infrastructure.	
1.4.1	Explore opportunities for reduced utility cost projects in partnership with community.	

1.4.2	Investigate opportunities to achieve cost savings, innovation and reduce Council's environmental impact through the potential use of alternative energy sources.	
1.5.1	Advocate for a more comprehensive and expeditious rollout of communication networks locally.	
1.5.2	Ensure effective communication to inform the community on works being carried out and impacts on traffic and parking.	
1.6.1	Convene a discussion with key stakeholders including State Government Transport.	
1.6.2	Conduct and monitor asset inspections - roads, bridges, stormwater drainage and foot-paths.	
1.6.3	Complete a facilities review to determine maintenance and funding priorities to address community needs.	
1.6.4	Construct Corowa Lions Park Boat Ramp and car parks upgrades.	
1.6.5	Investigate opportunities to support the growth of heavy vehicle transportation and ensure there are links with the Regional Transport Strategy.	
1.7.1	Provide Building Control and Planning services.	
1.7.2	Provide Environmental Health Services.	
1.7.3	Provide Development Assessment services.	
1.7.4	Provide Strategic Land Use Planning Services.	
1.7.5	Develop Federation Council Local Environmental Plan including supporting strategies, studies and plans.	
1.7.6	Make planning information including key land use maps, planning instruments and planning processes easily accessible to the community.	
1.7.7	Update Development Contributions Processes and Plan.	
1.7.8	Undertake Building Inspection Services.	
1.8.1	Develop a Waste Management Strategy and ensure alignment of service levels to residents' and industry's needs.	
1.8.2	Identify and implement opportunities to discourage dumping.	
1.8.3	Investigate and implement opportunities to increase recycling.	
1.8.4	Implement Waste Collection and Recycling Services.	
1.8.5	Effective management of Council's Landfill Operation Services.	
1.8.6	Ensure Waste Education Program in conjunction with local provider.	

ECONOMIC FEDERATION

Council's Economic services relate to our strategies to achieve population growth and employment growth as well as creation of opportunities for major industry and small business operators.

A key aspect of Economic strategies is Council's partnerships and collaborative projects. Council's growing events program and sponsorship program provide strong support for tourism and welcoming visitor experiences.

**Largest output by industry is the
Manufacturing sector at**

\$324.7M

providing an overall total value
(all sectors) of

\$1,162.9B

**The largest value-added
industry is the Agriculture forest-
ry and Fisheries sector at**

\$122M

providing an overall total value
(all sectors) of

\$457M

**The largest export industry is the
Manufacturing sector
generating**

\$248M

and providing an overall value (all
sectors) of

\$501.1M

**The largest export industry is the
Construction sector
generating \$113M providing an
overall value (all sectors) of**

\$662.3M

ECONOMIC FEDERATION

Growing, progressive and prosperous communities that build on sustainable manufacturing, agriculture and tourism, close proximity to other centres, on both sides of the Murray River, and affordability.

Action Code	Action Name	Status
2.1.1	Investigate opportunities and prepare an action plan to achieve higher rates of population and employment growth, especially in youth and young family segments.	
2.1.2	Liaise with key stakeholders to develop strategies to achieve higher rates of population and employment growth.	
2.1.3	Identify new residential land opportunities in collaboration with land owners, real estate agents and developers. Investigate a range of incentives to enhance residential development.	
2.2.2	Facilitate training opportunities to support industry development.	
2.2.3	Work with the business chambers to assist in the development of an annual training schedule for skills gaps in the local workforce.	
2.3.1	Complete Rural Residential Land Use Strategy to identify opportunities for increasing the availability of small, affordable land parcels.	
2.3.2	Investigate opportunities to incentivise the rental of unoccupied properties.	
2.4.1	Develop and market an investment prospectus for the entire Council area.	
2.4.2	Lobby other levels of government for increased investment across the entire Council area.	
2.5.1	Investigate options to streamline the approval process for new and expanded business applications.	
2.5.2	Continue building and engaging with networks by industry sector.	
2.5.3	Conduct a Pilot study for local energy audit and explore opportunities for renewable energy projects in partnership with community.	
2.5.4	Review need for additional industrial land precincts and complete a review of pricing vs demand.	
2.5.5	Continue industrial land subdivisions including all aspects of roads, sewers and utilities for Mulwala and Howlong.	
2.6.1	Facilitate local business support services.	
2.6.2	Improve industry capacity through sector network clustering.	
2.6.3	Support operation of business chambers.	
2.6.4	Consider opportunities to support and encourage innovative industry trials and projects.	
2.6.5	Provide support for incoming business/ investment enquiries.	
2.6.6	Support and attract microbusinesses to the area.	
2.6.7	Build relationships with government, education and industry peak bodies including NSW government agencies, Murray Regional Development Australia, and joint organisations.	

2.6.8	Consider opportunities to work collaboratively with neighbouring Councils, tourism and business associations.	
2.6.9	Progress opportunities from the Regional Economic Development Strategy.	
2.6.10	Maintain membership with Murray Regional Tourism and actively participate in regional initiatives.	
2.6.11	Participate in relevant joint organisations.	
2.7.1	Actively participate in agribusiness forums.	
2.7.2	Participate in the Murray Regional Tourism 'Farm to Plate' program.	
2.7.3	Implement findings and recommendations of agricultural industry gap analysis and feasibility study.	
2.7.4	Provide effective and efficient Saleyards Management and Maintenance Services.	
2.7.5	Review the Saleyards Business Plan and consider need and feasibility of future capital works.	
2.8.1	Maintain a destination website that promotes the products and experiences available in the region.	
2.8.2	Complete a review of Visitor Services.	
2.8.3	Effectively communicate with tourism stakeholders via the distribution of an electronic newsletter.	
2.8.4	Develop and implement a marketing plan in consultation with key stakeholders to promote the Federation Region as a holiday destination choice.	
2.8.5	Participate in opportunities for regional collaboration that drives visitation to the Murray Region.	
2.8.6	Identify opportunities for product development that will drive visitation to the Federation region.	
2.8.7	Advocate for investment in key tourism products, as per the Murray Region Destination Management Plan.	
2.8.8	Actively seek opportunities for external funding to support the development of key tourism product.	
2.8.9	Develop a Tourism Branding Strategy.	
2.8.10	Attract events to the region through the Event Sponsorship program.	
2.8.11	Develop a Recreational Vehicle Strategy and development of the Oaklands RV Park.	
2.9.1	Streetscape improvements to make towns and villages more attractive for visitors.	
2.9.2	Analyse and record lost (escape) retail expenditure from the local area to nearby centres.	
2.10.1	Support grants program for business development.	
2.10.2	Collaborate with local and regional business chambers and other business development organisations to achieve shared outcomes.	

NATURAL FEDERATION

Council aims to ensure that we can provide high quality recreational spaces for the community. Our team work hard to control weeds and maintain our parks and gardens as well as recreational reserves and sporting grounds to the highest levels. Our playgrounds and walking tracks are a significant component of these services in addition to pest and animal management activities.



Approximately **1200kms** of high risk local and RMS (Roads and Maritime Services) roadsides were inspected and sprayed for Biosecurity weeds.

In excess of **40** private property inspections were completed.

Over **250kms** of waterways inclusive of all creeks, lagoons and Lake Mulwala were inspected by Biosecurity Weeds.

NATURAL FEDERATION PARKS & GARDENS

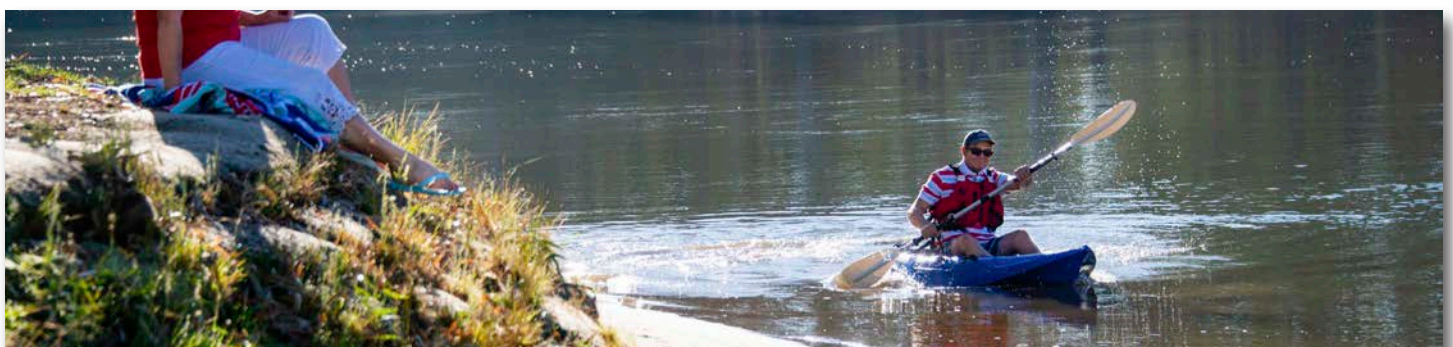
- 110 hectares of parkland area has been sprayed with a selective herbicide to improve turf quality and reduce mowing frequencies by at least 15%.
- Ovals and high priority parks have received 2 applications of plant growth regulator (PGR) in the growing season. This process reduces the vertical growth of the Kikuyu grass and has reduced clippings by 40%. This in hand reduces mowing frequencies by an estimated 15%. The PGR improves turf thickness by increasing lateral spread and slows vertical growth of the grass.
- 457 customer requests have been processed with the Presentation team over the last twelve months. Tree canopy lifts, health prunes and removals have been the most requested.
- 10.5 hectares of ovals have been aerated to the depth of 5 inches over the last twelve months. The vertidrain machine will provide 2,400,000 holes per hectare.
- 170 trees have been planted over the last twelve months throughout the Council area.



NATURAL FEDERATION

Sustainable rural landscapes and waterways offering tranquillity and attractive recreational spaces.

Action Code	Action Name	Status
3.1.1	Implement Parks and Reserves Maintenance program (Including Building Management, Caravan Parks, Parks & Presentation, and Cemeteries).	
3.1.2	Implement Corowa Bangerang Park Renewal project.	
3.1.3	Implement Mulwala Purtle Park All Abilities Playground	
3.1.4	Implement Mulwala Kyffins Reserve Restoration project to develop 2.3km walking track.	
3.1.5	Implement targeted weed management program across the LGA.	
3.1.6	Implement new Biosecurity Act changes.	
3.1.7	Work with Landcare for weed management and bush regeneration.	
3.2.1	Update and implement masterplans for Lonsdale Reserve and Lowe Square.	
3.2.2	Implement street cleaning services.	
3.2.3	Implement road side vegetation management, verge slashing and reserve mowing.	
3.2.4	Implement and monitor local litter laws.	
3.2.5	Provide Tree Management Services. Development of a Tree Register.	
3.2.6	Provide pest control and animal management / compliance services.	
3.3.1	Review and update the Mulwala Foreshore Master Plan including further community consultation.	
3.3.2	Work with Office of Water to maintain and repair river banks under Council control.	
3.4.1	Improve industry capacity through sector network clustering.	
3.5.1	Partner with the Corowa and District Landcare to provide education and awareness opportunities for local land holders.	



SOCIAL FEDERATION

Social Federation is about embracing our differences and supporting opportunities for residents to come together through sport, education, arts and cultural activities and libraries. Pivotal to this is our ability to continue to strive for greater health and education services that meet the needs of our growing community as well as attracting successful grant applications and sponsorship money. Inclusiveness is a key driver and Council continues to support this through its Disability Action Plan. The Youth Council provides greater links to our young people and generates many valuable strategies and activities targeted to this cohort. Council continues to deliver on the Ageing Well Strategy ensuring that our senior residents remain a priority as we continue to advocate for them.



\$59,979 - total acquitted for 28 community initiatives under the Community Grants program over two funding rounds.

\$17,855 - total cash sponsorship of events delivered in the Council area.

SOCIAL FEDERATION PRESCHOOL

Mobile Preschool continues to grow, increasing participation and connectedness. Council has been able to increase its capacity with the purchase of a new 12 seater bus which is used to transport children between townships.

Council opened the preschool at Daysdale, with a focus on learning to understand the bush. “if we want children to flourish, to become truly empowered, then let us allow them to love the earth before we ask them to save it.” - David Sobel

Mobile Preschool is focusing on building a sense of belonging and connectedness to the communities in which we live. Using and investigating the fabulous resources that exist within our towns, including community playgrounds and the local attractions such as The Swaggie and his dog Rusty at Boree Creek, is a great example of this.



Pictured above: Daysdale Campfire.



Pictured above: New 12 seater bus.



Pictured above: Children visiting “The Swaggie and his dog Rusty” in Boree Creek.



Pictured above: Daysdale tree climbing.

SOCIAL FEDERATION LIBRARY



Pictured above: Samuel and Stella.



Pictured above: Parliament of Owls.



Pictured above: Bernard Caleo at Corowa Library.

Federation Council Libraries celebrated Library Information Week with a roadshow visiting local schools with performer, comic book maker and comic book communicator Bernard Caleo.

Bernard demonstrated the art of Kamishibai (popular in the 1930's) which is a traditional art of Japanese folktales. Bernard explained this form of storytelling and its influence on modern comics including "Manga" and "Anime".

Ten sessions were held with 650 children and 40 adults experiencing this form of street theatre and storytelling. Corowa Library held a free cartooning workshop where adults and children were encouraged to create their own "Zine". Through drawing a story is born.

Libraries support creative and digital programs. Adults experienced both "Virtual Reality" taking them to places such as space travel, deep sea diving, the Luge, the London Philharmonic Orchestra and a safari in Africa.

This activity, making a difference in peoples lives, provided virtual experiences connecting both physical and virtual worlds.

"Tech Savvy Senior" classes continue to make a difference in peoples lives giving older people skills and confidence to use technology for socialising, accessing important services or conducting personal business. These participants were encouraged to use and become familiar with their own devices such as computers, laptops, tablets and smartphones.

Apart from regular preschool storytime and school visits to the library the library team coordinated many fantastic holiday programs to entertain the children during the school holidays.

Children had the opportunity to explore their creativity and learning experience with activities which included Crocodile Encounters, Tweet Treats, Pom-Pom Pocket Pals, Parliament of Owls and Pop up Cards. 121 Kinder Library bags were handed out to start their library experience. The library bags contained a book, bookmarks, colouring sheets and information to get them started with their lifelong library experiences.

SOCIAL FEDERATION MEMORIAL PARK ENCHANTED HUT



The Enchanted Hut public art mural on the rotunda at Memorial Park in Howlong was completed in December 2018 adding another dimension to the community playground built in early 2018.

The Enchanted Hut and Garden has created a unique and fun experience for children and families.

It has created an area where children of all abilities can enjoy and experience a magical world, one that lets children use their imagination, gives them a space to sit and play together or enjoy quiet time away from the sometimes busy nature of the playground.

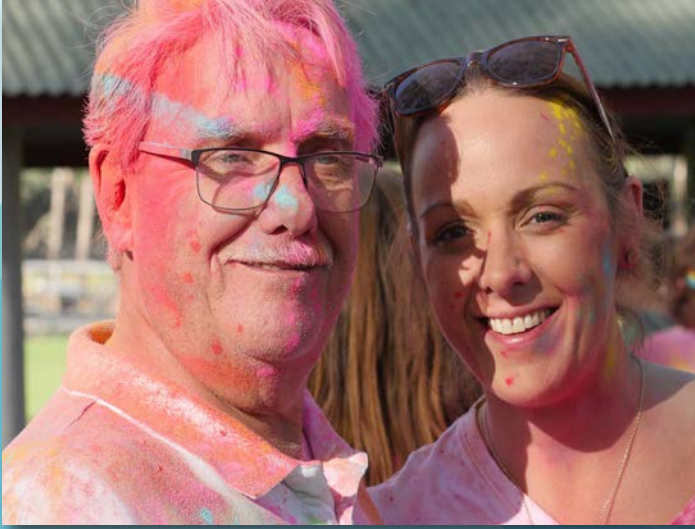


Council commissioned artist, Kristina Greenwood of Albury, to create an original artwork on the rotunda that considers what blends with the natural environment, yet engages children in an imaginative play and makes them feel like they are in an 'Enchanted Hut'.

The Artist fees were supported through the 2018 Federal Government's Stronger Communities Program.



SOCIAL FEDERATION COUNCIL EVENTS



Pictured Above: Colour Run, 2019 Youth Week 2019.

Council delivered a number of community and civic events across the Federation Council including:

- Australia Day Awards and Community Celebration in Mulwala.
- Baby Boomers Bus About to celebrate 2019 Seniors Festival events in Morundah, Howlong, Corowa, Mulwala and Oaklands.
- Colour Run to celebrate 2019 Youth Week in Corowa.
- Volunteer Recognition Awards and Celebration in Howlong.
- Local Government Schools Competition and BBQ in Urana.
- Australian Billy Cart Championships in Corowa.

SOCIAL FEDERATION VOLUNTEERS



Volunteer Recognition Awards and Celebration Over 120 residents celebrated and recognised the wonderful contribution that volunteers make to our community at the 2019 Volunteer Recognition and Celebration event at the Howlong Golf Resort in June.

SOCIAL FEDERATION YOUTH COUNCIL

The Federation Youth Council comprises of a group of young people who represent youth across the Federation Council.

It provides a forum to express their views, advise Council on youth-related issues, and help organise youth driven and focused events and initiatives.

The Federation Youth Council began in 2018 and over the last twelve months the Youth Councillors have delivered six community projects to make a better place for young people. Projects include Corowa's Colour Run, Oaklands Flicks in the Sticks, Howlong POPP Up Ping Pong Table, CommUNITY Piano, partnered on the Boomerang Bags Competition and the establishment of the Corowa Soccer.

The establishment of the first year of delivery of the Federation Youth Council was supported through the NSW Government Youth Opportunities Program 2018.



SOCIAL FEDERATION AGEING WELL

The Ageing Well Advisory Committee comprises a group of 11 members from across the Federation Council area that provide advice and support to Council regarding issues affecting the lives of older people.

Over the last twelve months, the Ageing Well Advisory Committee has been assisting Council to deliver actions from the Ageing Well Strategy 2018-2022 including the

delivery of the Baby Boomers Bus About during the NSW Seniors Festival. Over 500 residents enjoyed six events over the two weeks including the very successful Ageing Well Expo in Mulwala.

The Baby Boomers Bus About events were supported through the 2019 NSW Government Seniors Festival Grant Program.



Pictured Above: Ageing Well Expo in Mulwala.

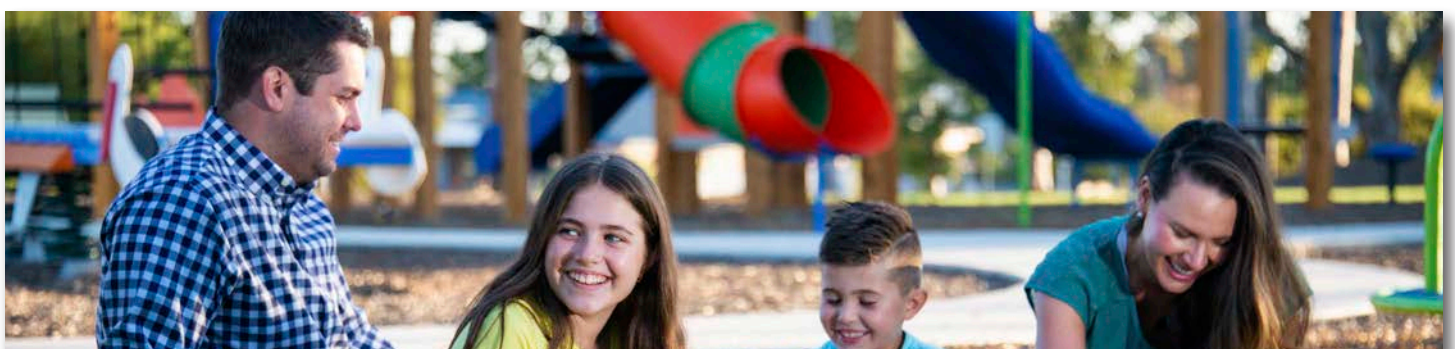
SOCIAL FEDERATION

Close-knit and welcoming communities where people come together and support each other.

Action Code	Action Name	Status
4.1.1	Engage with relevant stakeholders to assess need for more aged care residences and support a proposal for investment where appropriate.	
4.1.2	Update and implement the Pedestrian Access and Mobility Plan (PAMP).	
4.1.3	Construction of Civic Centre lift to improve access for older residents and visitors.	
4.1.4	Implement the "Social Federation" actions within the Ageing Well Strategy.	
4.1.5	Celebrate the contribution of senior residents through the delivery of a Seniors Week initiative.	
4.2.1	Facilitate networking meetings of key health stakeholders and practitioners to identify any gaps in health care provision.	
4.2.2	Advocate for health services that meet the needs of the community.	
4.2.3	Work with stakeholders to identify possible locations to supply health services - identify sites and cost estimates.	
4.2.4	Support Interagency meetings.	
4.2.5	Work with Community Transport Services to improve access to health care.	
4.2.6	Facilitate opportunities to attract and retain General Practitioners to rural towns.	
4.3.1	Facilitate the Federation Youth Council to ensure young people are well represented.	
4.3.2	Support the Youth Council to deliver a youth led initiative during Youth Week.	
4.3.3	Support the development of a directory with youth focused and mental health services listed.	
4.4.1	Implement Community Arts Projects in schools.	
4.4.2	Advocate and support the sustainability of our schools.	
4.4.3	Work in partnership with local schools to provide opportunities for students to participate in activities delivered by Council.	
4.5.1	Support the Community Drug Action Team.	
4.5.2	Support agencies to provide Drug and Alcohol information and education.	
4.5.3	Consider opportunities to partner with health providers to educate the community and build awareness of available services.	
4.6.1	Provide Community Facilities Services.	
4.6.2	Finalise the Community Facilities Strategy.	

4.6.3	Circulate relevant information to sporting clubs to ensure they remain informed and updated.	
4.6.4	Support sporting clubs to access external funding by facilitating grant writing workshops.	
4.7.1	Consult with stakeholders to facilitate the review and update of the Family and Children's Services Directory.	
4.7.2	Engage with relevant stakeholders to assess a need for more preschool services and support a proposal for investment where appropriate.	
4.7.3	Deliver the mobile preschool service and plan for the implementation of the National Quality Standards.	
4.7.4	Undertake playground upgrades included in the Capital Works Program.	
4.7.5	Development of Mulwala All Abilities Playground.	
4.8.1	Support community events and initiatives through the delivery of the Community Grant program.	
4.8.2	Deliver major community events such as the Festival of Fun.	
4.8.3	Establish strong community partnerships that builds capacity and delivers positive outcomes for the community.	
4.8.4	Update the new residents pack, circulate and make available online.	
4.8.5	Continue to promote and encourage use of the free online community directory.	
4.8.6	Recognise Volunteers in the Federation Council area during Volunteers Week.	
4.8.7	Explore opportunities to support volunteer efforts in the community.	
4.8.8	Attract and facilitate new events to the area.	
4.8.9	Consider development projects that enhance existing foreshore projects.	
4.8.10	Deliver Cemetery Management Services.	
4.9.1	Work with key stakeholders to facilitate forums that focus on community safety.	
4.9.2	Implement the Road Safety Program.	
4.9.3	Manage the Service NSW Agency in accordance with business plan and all guidelines.	
4.10.1	Convene a meeting with arts and cultural partners (visual arts, dance, theatre, literature etc) to explore networking opportunities.	
4.10.2	Develop a program of Arts & Culture initiatives that provides an opportunity for all sectors of the community to participate.	
4.10.3	Consider opportunities for the installation of public art, in accordance with the Public Art Strategy.	
4.10.4	Celebrate NAIDOC Week.	
4.10.5	Support local artists and galleries to foster a creative community.	

4.10.6	Explore opportunities to develop Arts Trails in collaboration with key stakeholders.	
4.10.7	Develop an annual program of exhibitions and events in the ArtSpace at the Corowa Civic Centre.	
4.10.8	Continue to implement Sister City Exchange Program.	
4.10.9	Investigate opportunities for future development of the Federation Museum.	
4.10.10	Explore online opportunities to support the recording and promotion of the history of the LGA.	
4.10.11	Support historical groups to actively collect and record the stories and experiences of our LGA.	
4.11.1	Continue to implement, monitor, evaluate and review the Disability Inclusion Action Plan.	
4.11.2	Facilitate and support the Disability Access Committee.	
4.11.3	Conduct a review of the Community Action Plans.	
4.11.4	Complete the Community Access Survey.	
4.12.1	Maintain libraries in Corowa, Howlong and Mulwala that are vibrant community spaces and provide opportunities for all members of the community.	
4.12.2	Through its membership with Riverina Regional Library, deliver a mobile library service that ensures library services are accessible to all communities.	
4.12.3	Deliver school holiday programs across the Council area.	
4.12.4	Provide opportunities for residents to participate in lifelong learning.	
4.12.5	Provide a free delivery service to housebound library patrons.	
4.12.6	Deliver children's programs that lay the foundation for a lifelong love of books.	
4.12.7	Provide free access to public computers and WiFi through Federation Council libraries.	
4.12.8	Encourage library membership by promoting the range of services available.	
4.12.9	Facilitate some interactive programs for young people.	
4.12.10	Facilitate the provision of online cemetery records.	



WELL-GOVERNED FEDERATION

Whilst many of the activities performed by Council relates to direct service delivery and building or maintaining assets, a significant amount of work needs to be carried out to ensure Council meets legislative and administrative requirements of local government bodies. Well-governed Federation provides support for our Councillors and provides strategic (external) governance support and training as well as the development of strategic planning and reporting requirements. Corporate or internal governance requirements such as employee management, asset management, communications, records management, procurement, information technology, work health and safety, risk and audit help to support the provision of all our external services to the community. This area also responds to significant government programs and initiatives as required, such as the Stronger Communities Program.

Council's free public WiFi is now 10 times faster than it was a year ago.

Upgraded all Libraries to NBN.

Transitioning from Copper to Fibre internet at the Civic Centre (including the Corowa Library), was completed.

The internet speed at the Civic Centre Office has gone from 44Mbps to 500Mbps and the library was 33Mbps to 100Mbps (last year it was 10Mbps)

Ran IT Security Awareness training for all indoor staff.

More than 45,000 building records now digitised.

Savings in excess of \$21,000 achieved on telecommunications through implementation of improved data and voice call technologies.



COMMUNICATIONS & ENGAGEMENT

DIGITAL:

Corporate Website

45,753 Users

Sessions/ Visits

80,484

Page Views

21,343 (584 daily)

PRINT:

Urana Newsletter monthly publication

850 Copies

OTHER:

New business brand and promotional website developed for Ball Park Caravan Park as well as Urana Caravan Park.

Numerous community surveys and information sessions were held



WELL-GOVERNED FEDERATION

Strong civic leadership and governance supporting equity across communities and effective communication with residents.

Action Code	Action Name	Status
5.1.1	Complete Council rate review and communicate rates and fees set and calculated.	
5.1.2	Complete service delivery review projects and communicate review outcomes to the community.	
5.2.1	Work with regional and state organisations to ensure consideration of cross Council and border issues.	
5.2.2	Ensure Strategies, Business Plans and Service Reviews include assessment of adjoining Council areas and issues.	
5.2.3	Continue to actively seek grant funding for a range of projects across the Council area.	
5.2.4	Deliver major projects as funded by the Stronger Communities Program	
5.2.5	Deliver projects as funded by the Stronger Communities Program.	
5.2.6	Deliver projects funded by the Regional Growth Fund.	
5.2.7	Report on ongoing service provision and expenditure by area.	
5.3.1	Develop and implement Long Term Financial Plan.	
5.3.2	Review and re-develop Delivery and Operating Plan budgets.	
5.3.3	Demonstrate appropriate, effective and efficient financial services.	
5.3.4	Demonstrate appropriate, effective and efficient delivery of purchasing and contract management processes.	
5.3.5	Ensure Federation Council's key objectives and strategies link to service reviews and business plans.	
5.3.6	Provide Councillor Support Services.	
5.3.7	Council meeting agendas and minutes distributed and available in accordance with legislative requirements.	
5.3.8	Policy framework implemented.	
5.3.9	Framework for access to information implemented. Proactive approach to the release of information.	
5.3.10	Implement Council's Internal Audit Program.	
5.3.11	Review and implement Council's Privacy Management Plan.	
5.3.12	Manage Council's insurance claims in a cost effective manner and in accordance with Customer Service Charter.	

5.3.13	Conduct review of delegations in line with organisational changes.	
5.3.14	Completion of Pecuniary Interest forms provided by Councillors in accordance with legislation.	
5.3.15	Develop and implement framework for supporting compliance with all Council committees.	
5.3.16	Provide information to Councillors on training and development opportunities.	
5.3.17	Provide Council Records Services.	
5.3.18	Develop a long-term strategy for creating, registering and disposing of hardcopy and electronic records for each business area across all worksites.	
5.3.19	Ensure appropriate records are created and registered in Content Manager by providing induction and yearly training of all relevant staff.	
5.3.20	Implement Record Management Review actions in line with Business Plan and funding.	
5.3.21	Respond to changes in the Crowns Land Act.	
5.4.1	Increase Council online presence via digital channels.	
5.4.2	Implement Council's Customer Service Charter.	
5.4.3	Implement Council's Community Engagement Strategy.	
5.4.4	Develop a Council Corporate Communications Strategy.	
5.4.5	Develop and implement an internal communications and engagement policy.	
5.4.6	Use Council's visual identity consistently in all public facing communications.	
5.4.7	Encourage media opportunities to showcase the natural assets and tourism offer of the Federation LGA.	
5.4.8	Implement the "Well Governed Federation" actions within the Ageing Well Strategy.	
5.5.1	Respond to all customers in a timely and professional manner.	
5.5.2	Implement a customer satisfaction program to understand strengths and areas for improvement.	
5.5.3	Promote and maintain a user-friendly customer request system.	
5.5.4	Investigate opportunities for expanding functionality of Council's website.	
5.5.5	Review the accessibility of customer service centres.	
5.5.6	Provide public access to cemetery information and process transactions through Authority.	
5.5.7	Develop schedule of reviews for key service areas within Council.	
5.6.1	Research ways to improve efficiencies and compliance across the organisation in risk and Work Health Safety.	

5.6.2	Financial Management Services.	
5.6.3	Implement payroll services.	
5.6.4	Implement the Workforce Strategic Plan 2018-2021.	
5.6.5	Review the Council Workforce Management Strategy.	
5.6.6	Continue to implement staff performance reporting.	
5.6.7	Review and update IT policies and maintain technical support for Council.	
5.6.8	Ensure staff have required IT skills and an organisational awareness of IT functionality.	
5.6.9	Review security and upgrade Wi-Fi networks.	
5.6.10	Launch of a staff intranet.	
5.6.11	Communicate Council job opportunities through various platforms and liaise with schools and training organisations with regards to employment and trainee opportunities.	
5.6.12	Conduct careers days and volunteers days in collaboration with school and local institutions.	
5.6.13	Implement projects within Federation Risk Management Action Plans and Improvement Plans.	
5.6.14	Provide Risk and Compliance Services.	
5.6.15	Support Council Mapping Systems across the organisation.	
5.7.1	Review Asset Management Plan.	
5.7.2	Review all assets and condition and compile register.	
5.7.3	Ensure all new assets are financially sustainable.	
5.7.4	Complete external asset audits (2 per year).	
5.7.5	Complete asset, regulatory and works related financial reporting on time.	
5.8.1	Support the Local Emergency Management Committee.	
5.8.2	Set service levels for After Hours Emergency Response.	





SECTION

03

STATUTORY
REPORTS

STATUTORY REPORTING

DISABILITY ACTION PLAN

Council continued to meet and seek guidance from the Federation Disability Access Committee to identify and remove barriers preventing the participation of people with a disability in programs, services and facilities.

Federation Council partnered with Intereach - Ability Links to deliver the Access at a Glance Sticker Program across the Federation Council. The Project aimed to engage and educate communities and businesses on the value of the inclusion for both societal and commercial reasons.

Future projects such as the Mulwala All Abilities Playground, the public toilet upgrade and Play Space at Bangerang Park, and the lift implementation at the Corowa Civic Centre demonstrate how Council continues to work towards ensuring that residents and visitors to the Federation Council area have equal opportunities through accessibility and mobility improvements.



SPONSORSHIP

Federation Council hosts a sponsorship program that provides the opportunity to develop sponsorship arrangements with organisations delivering events in the local government area. This program has encouraged and fostered innovation, creativity and promotion of the region as a vibrant and diverse place to live and visit.

There were five initiatives sponsored by Council with a total spending of \$17,855 for the 2018/19 year. Federation Council sponsored the following initiatives:

- 2019 Combined Australian Barefoot Waterski National Championships (\$2,000).
- 2019 Yarrowonga Mulwala Multisport Festival (\$4,000).
- Rutherglen Unlocked (\$3,500).
- Corowa Australian Billy Cart Championships Trailer (\$4,545).
- 40th Anniversary Corowa Swim In and Military Vehicle Parade (\$3,810).

REPORTING ON COMPANION ANIMALS

“ In accordance with the Companion Animals Act 1998 and Regulation 2008 Council reports annually on the statistics of impounded animals in the Federation Council area. ”

More than 62% of Australian households own a pet. Of these, 38% are dog owners and 29% are cat owners. In addition to this, 59% of people who do not currently own a pet admit that they would like to own one in the near future.

It is estimated that two thirds of Australian households now own pets and up to 24 million pets may be living in Australia.

The Federation Council area comprises over 5,455 households and is estimated to be home to more than 3,000 pets.

With approximately 2,000 dogs and 1,500 cats, living in our towns and on properties within the Council area, we have a strong commitment to supporting responsible pet ownership.

By supporting pet owners to microchip, register and de-sex their pets at an early age, we are helping to ensure pets can be returned to their owners or re-homed quickly. Our rangers are passionate about animal welfare and strive to work with the community to achieve a pet friendly environment for all.

Federation Council provides five designated off-leash areas to allow dogs to exercise off lead, to run freely in a safe environment, to enjoy off lead activities without interfering with the general public and to provide the opportunity for socialising with other dogs. Off leash

areas can be found in each of the following townships:

Corowa

Intersection of Federation Avenue and River Street, South Corowa.
Eastern end of Edward Street opposite Bangerang Park, adjacent to the tennis courts.

Mulwala

Kyffins Reserve, 4.1km east of Mulwala, Spring Drive.

Howlong

South west corner of Lowe Square, Hume Street and Victoria Street.
Memorial Park section area.

Any cats and dogs that are sold or given away from 1 July 1999, must be microchipped and lifetime registered. Existing cats and dogs must also be microchipped and lifetime registered. Farm working dogs and greyhounds are exempt.

Microchipping and registration is a two part process and requires dog and cat owners to:

1. Have their dog or cat implanted with a microchip from the time they are 12 weeks of age, at point of sale or change of ownership (whichever occurs first).
2. Register their animals with their NSW local Council by 6 months of age.

Lodgement of Dog attacks with the division: Nil.

Lodgement of pound data collection returns with the division: Monthly and annual returns completed.

Amount of funding spent on companion animal management and activities: No grant funding allocated this year.

Number of companion animal community education programs carried out: 3 via newspapers.

Summary of strategies in place to promote and assist in desexing cats and dogs: Council print and social media.

Strategies in place to comply with requirements under section 64 to seek alternatives to euthanasia of unclaimed animals: Federation Council works closely with animal rehousing groups in the region.

Animals registered

269

Animals surrendered

6

Animals impounded

46

Animals released to owner

23

Animals sold

0

Animals rehomed

7

Animals deceased

15

Notices/orders/fines issued

32

Compliance matter warning letters

50



COMMUNITY GRANTS PROGRAM

ROUND 1

Each year Federation Council hosts a Community Grants program which is designed to empower groups to develop ideas, projects and events that contribute to the vibrancy and well-being of the community. There are two rounds of Community Grants open per year with a total of \$60,000 allocated for the 2018/19 budget to support the two funding rounds. For the 2018/2019 year there has been a spending of \$58,979 on 28 community initiatives successfully funded in total through the community grants program. Round one of Council's 2018/19 Community Grants Program was open from 17 September - 15 October 2018 and twelve eligible applications were received.

The aim of the community grant program is to support initiatives that;

- Promote a sense of community identity and pride
- Stimulate economic growth within the community

- Encourage wide participation in events and community projects
- Encourage and stimulate the growth of effective community development and cultural programs within the Federation Council
- Foster community partnerships

An assessment panel has been established to review the applications against the criteria and allocate funding accordingly. A panel of Councillors and staff met on 13 November 2018.

Following this meeting, recommendations were presented to the November Ordinary Council Meeting. Resulting in the following grants being allocated.

GROUP	APPROVED AMOUNT	NOTES	PROJECT
Across the Arts	\$2,250	Acquiring banners and promotional tools that advertise Across the Arts.	Across the Arts.
Chamber of Commerce	\$2,500	Install bunting in a diagonal pattern across Sanger Street, between Edward Street and Isabel Street for the Christmas Festival.	Corowa Christmas Festival.
Corowa Golf Club	\$2,500	For gazebos (shade) & marketing.	The Marcus Fraser Annual golf tournament.
Corowa Rotary Federation Festival	\$2,500	Advertising for all Corowa area events.	Federation Festival Weekend, Includes Federation Dinner and B&S Ball.
Corowa RSL Sub Branch	\$2,500	Build a plinth around the monument.	Maintenance of monument on Honour Avenue.
Corowa Rutherglen Football Netball Club	\$1,250	BBQ supplies, Jumping Castles & giveaway bags.	Family event at John Foord Oval.
Corowa Tree of Life Community Garden	\$2,500	Presenter, materials, catering & bus for patrons.	Drought proofing your garden workshop.
CWA Oaklands	\$1,300	Replacement of existing roller blinds.	Maintenance of facility.

Morundah Bush Entertainment	\$2,500	Performer & promotion.	Opera performance of Don Giovanni.
Federation Museum (Corowa District Historical Society Inc.)	\$2,600	Purchase of acid free archival storage boxes & acid free tissue paper.	Historic Textile Collection - Protection and Storage.
Howlong Golf. Croquet Club	\$2,320	A gazebo for shade/shelter, fold up tables & comfortable chairs.	Trolley, gazebo & chairs.
Howlong Toy Library	\$2,800	Materials & storage.	Host "play workshops".
Savernake School of Arts	\$2,680	Performers & Accommodation.	The Smoking Guns Band live music and meal.
TOTAL:	\$30,200		



Pictured Above: Community Grants Christmas Carols Event 2018.

COMMUNITY GRANTS PROGRAM

ROUND 2



Pictured Above: Community Grants Corowa Soccer Club 2019.

Round two of Council's 2018/19 Community Grants Program was open from 1 March 2019 - 1 April 2019 and fourteen eligible applications were received. Following this meeting, recommendations were presented and endorsed the following projects at the May Ordinary Council Meeting 2019

GROUP	APPROVED AMOUNT	PROJECT
Corowa Soccer Club	\$1,000	Material for games.
Corowa Little Athletics	\$2,700	Storage container for new mat (Athletics Club to match funding).
Corowa Business Chamber	\$2,000	Decorations for Xmas Tree.
Corowa Community Gardens/ RDS	\$1,030	Documentary Film.
Corowa District Historical Society	\$649	Replacement of A4 Printer/Photocopier & purchase of additional stackable chairs.
Corowa Pony Club	\$2,300	15 x sets of Jump wings.
Howlong Cricket Club	\$2,300	3 x iPads to assist in training, match results & administration.
Howlong Mens Shed	\$2,000	Christmas decorations for town.
Mulwala Progress Association Interpretative signs	\$2,800	History signs.

Oaklands Central School P&C	\$2,000	Children's Christmas Party
Riverine Plains	\$3,000	Farm Ag Data System.
Tunzafun Amusement Group	\$2,800	Upgrade of Security Systems.
Urana Arts	\$2,500	Hats off to Freddie Fox Exhibition.
Corowa Car & District Club	\$1,700	Car/Bike Show 'n' Shine Materials.
TOTAL:	\$28,779	



Pictured Above: Community Grants Corowa Soccer Club 2019.

OUR PEOPLE

HUMAN RESOURCES

The total amount payable in 2018 - 2019 with regard to the employment of Senior Staff at Federation Council is identified below. This includes amounts payable for salary, superannuation, vehicles, fringe benefits tax and all other costs directly associated with employment.

Total amount payable by way of fringe benefits tax for any such non-cash benefits - Nil.

Position:
General Manager

Total Amount:
\$290,000.00

Senior Staff:
(Other than General Manager)

Total Amount:
\$111,264.36

Please note that Senior Staff did not commence until 15 April 2019, therefore is not a full year of remuneration. Previous staff were not on senior staff contracts.

EEO Management Plan Activities

Federation Council has committed to creating a positive and collaborative work environment which focuses on maintaining a strong commitment to ensure that Equal Employment Opportunities (EEO) and diversity are incorporated into everything we do.

Over the last 12 months, Federation Council has:

- Promoted our Employee Assistance Program, which has been accessed by our employees to help provide support to them both with workplace and personal issues.
- Provided flexible work arrangements to our employees with reference to specific legislative provisions.
- Continued implementation of all EEO aspects in our Recruitment and Induction processes.

Recruitment

Federation Council has facilitated 69 recruitments in 2018/2019, this includes permanent, part-time and casuals. This year Council focused on Traineeship/Apprenticeship positions in some critical areas, which could provide employment opportunities to our local youth. This included working with the schools to facilitate an information day for the

prospective applicants to see what the traineeships/apprenticeships would involve.

This was very successful with 7 trainee positions being filled across the areas of Water Treatment, Construction, Administration and Horticulture.

Council also had several employees complete their traineeships and be successful in obtaining ongoing permanent employment within Federation Council using their newly acquired skills.

Training

Federation Council continues to support, deliver and offer training opportunities to all its employees.

Annually there is always a large amount of compliance training that is mandatory and legislated, which is a priority for Council. Council also supports a number of career development training opportunities throughout its large workforce to provide a career path within Federation Council.

Council also works collaboratively with the schools in the area to provide work experience where possible and are looking to facilitate school based traineeships in the future.

Workplace Injury Management

Federation Council embraces the benefits and positive impact it has on encouraging workers to recover at work whilst injured. Our claims are relatively small compared to other councils and we attempt to find suitable duties where practical for both injuries at work and injuries outside of work.

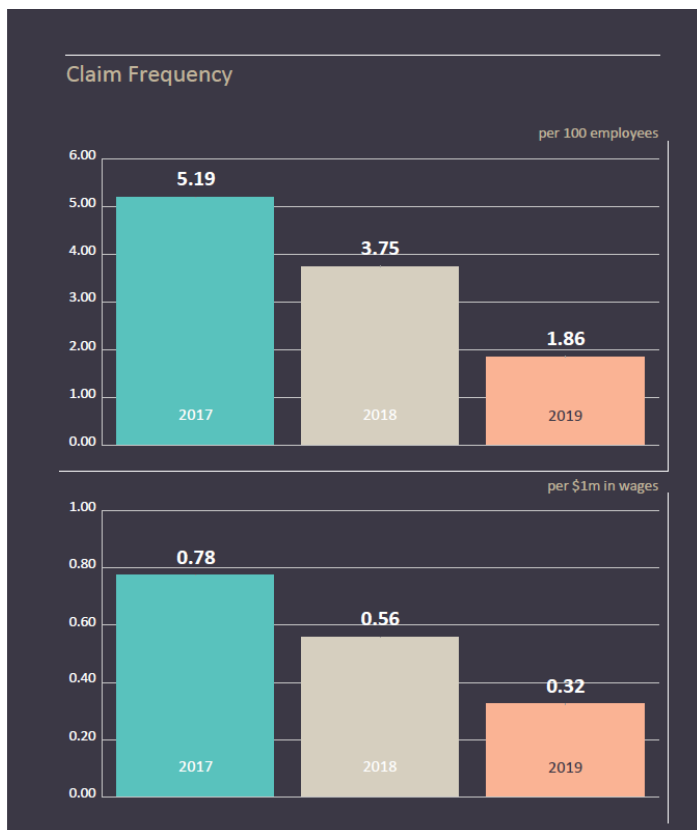
Table 1 shows how well Federation Council has performed this financial year compared to other Councils in regards to Claims Frequency. Federation Council has achieved an outcome that aligns with its strategic approach to Workplace Injury Management.

Table 1:



Table 2 shows how significantly our claims have decreased over the past three years. Council's proactive approach to work, health and safety together with our Return to Work Program has had a major impact on these figures.

Table 2:



COUNCILLOR PAYMENTS

ITEM	FOR ANNUAL REPORT
Provision of dedicated office equipment allocated to Councillors.	NIL.
Telephone calls made by Councillors. Council does not pay for Councillors Mobiles.	NIL.
Attendance of Councillors at conferences and seminars.	\$8,572
Training of Councillors and provision of skill development.	\$14,892
Interstate visits by Councillors, including transport, accommodation and other out-of-pocket travelling expenses.	NIL.
Overseas visits by Councillors, including transport, accommodation and other out-of-pocket travelling expenses.	NIL.
Expenses of any spouse, partner or other person who accompanied a Councillor, being expenses payable in accordance with the Guidelines.	NIL.
Expenses involved in the provision of care for a child or an immediate family member of a Councillor.	NIL.

ANNUAL REPORT GIPA

Information included on Government Information Public Access (GIPA) activity under the Government Information (Public Access) Act 2009 s125(1) cl 7 Schedule 2 GIPA Regulation 2018.

Council's GIPA Annual Report for the 2017-2018 reporting year, prepared in accordance with Section 125(1) of the Government Information (Public Access) Act 2009 and Section 8 of the Government Information (Public Access) Regulation 2018, was submitted to the Information and Privacy Commission and to the Office of Local Government on 27 August 2019.

Federation Council has reviewed its Agency Information Guide and access to information via proactive release. This has resulted in the following changes.

1. The addition of tables outlining open access information and how it may be accessed.
2. Inclusion of advice for private contractors and access to information requirements, (if requested under GIPA).
3. Interaction with Privacy and Copyright legislation.

Federation Council received 3 access applications during the reporting year (including withdrawn applications but not invalid applications).

Access was granted in part for one application and information was not actually held for two others. (Both applications contained part personal and part other information).

*Personal information relates to information about the individual.

No invalid applications were received.

Matters which were identified as public interest considerations against disclosure included the following:

1. Individual rights, judicial processes and natural justice.
2. Business interests of agencies and other persons

All applications were decided within the statutory timeframe.

COUNCIL PARTICIPATION

C 217(1)(a6) Council had NO external bodies that exercised delegated functions of Council.

CI 217(1)(a7) Council held NO controlling interests in any, partnership, trust, joint venture, syndicate or other body for the year ended 30 June 2019.

CI 217(1)(a8)The following table outlines the cooperatives, partnerships, trusts, joint ventures, syndicates or other bodies in which Council participated.

ORGANISATIONS	INCORPORATION STATUS	MEMBERSHIP
Country Mayors Association	Other Incorporated Entity	Financial Member
Local Government NSW (Advocacy and Service Coordination)	Other Incorporated Entity	Non-Financial Member
Local Government Superannuation Scheme (LG Super)	Private Company	Non-Financial Member
Murray Arts	Other Incorporated Entity	Financial Member
Murray Darling Association	Other Incorporated Entity	Financial Member
Murray Regional Tourism Board	Public Company	Financial Member
Riverina Regional Library	Local Government Entity	Financial Member
Riverina Water County Council	Local Government Entity	Non-Financial Member
Riverina and Murray Joint Organisation (RAMJO)	Local Government Statutory Authority	Financial Member
Riverina and Murray Regional Organisation of Councils (RAMROC)	State Government Entity	Financial Member
StateCover Mutual (General Insurance pool)	Public Company	Financial Member
Statewide Mutual (Jardine Lloyd Thompson Pty Ltd) (Workers Compensation Insurance pool)	Private Company	Financial Member
Southern Phone Company	Public Company	Shareholder



PEDESTRIAN ACCESS & MOBILITY PLAN (PAMP)



FEDERATION COUNCIL

PAMP

Construction of new:

- Footpaths
- Kerb ramps
- Island refuges
- Crossings and more!

Which locations need new infrastructure or existing infrastructure improved?
WE WANT YOUR FEEDBACK!

PEDESTRIAN ACCESS MOBILITY PLAN



Council commenced the process to create a new Pedestrian Access and Mobility Plan (PAMP) in late 2018/19. The PAMP will cover the period 2020/25. It will identify and prioritise new pedestrian infrastructure including footpaths, kerb ramps, crossings and refuges.

In addition tactile pads to aid the visually impaired will be recommended for several locations. It is expected that the PAMP will be completed in early 2020 and provide a basis for annual works projects ongoing.

PUBLIC INTEREST DISCLOSURE PID ANNUAL REPORT

Information included on public interest disclosure activity. Public Interest Disclosures Act 1994, s 31(1), Public Interest Disclosures Regulation 2011, cl 4

1. Council has an Internal Reporting Policy which was updated to reflect the new Director and PID Coordinator as resolved at the 19 February Ordinary Council meeting.

2. Council has conducted awareness raising activities in the 12 month period that have included

a) The establishment of a dedicated page on our website for the public to provide information on PID <https://www.federationcouncil.nsw.gov.au/Council/Public-Interest-Disclosures>

b) PID resources developed for staff.

c) PID training for Managers/Coordinators and Disclosures Officers by NSW Ombudsman attended on 28 February.

3. Council has fulfilled its statutory reporting obligations for completion of Public Interest Disclosure Reports to the NSW Ombudsman under Section 6CA. These were submitted on 25 January and 12 July as required under the Act. The annual report has been submitted to the NSW Ombudsman and the Office of Local Government on 27 August 2019.

4. Council had no Public Interest Disclosures reported in the year ending 30 June 2019.

CONTRACTS AWARDED GREATER THAN \$150,000

CONTRACT DESCRIPTION	TOTAL (GST Inclusive)	AWARDED TO
Variation work for Mulwala Sewage Treatment Plant	\$173,495.52	Landmark Contracting
Heavy Patching - Federation Council Areas 2018-2020	\$579,729.00	Stabilco Pty Ltd
Mulwala Industrial Estate	\$3,916,209.00	Longford Civil Pty Ltd
Digitalisation of Council Records	\$161,425.00	Gosford Micrographics
Replacement of Garbage Compactor	\$299,717.49	Wagga Trucks
Preparation of a Comprehensive Land Use Strategy and Local Environmental Plan	\$384,621.00	GHD Pty Ltd
Replacement of Heavy Tipper - Mack Granit Heavy Tipper with Nixon Tipper Body	\$289,241.80	CMV Trucks - Wodonga
Howlong Wayter Treatment Plant Automation and Upgrade Works	\$699,891.36	RCE Australia Pty Ltd
Construction of Oaklands Medical Centre	\$398,789.60	Kennedy Builders Pty Ltd
Asset Management and Long Term Financial Planning and Service Model Consultancy	\$326,271.00	CT Management Pty Ltd
Purchase and Replacement of seven (7) Utilities for Corowa Operations	\$294,357.90	Pigdon's Holden Yarrowonga
Purchase and Replacement of seven (7) Utilities for Urana Operations	\$236,127.80	Pigdon's Holden Yarrowonga
Lonsdale Reserve Multi Purpose Building (Bay 13)	\$220,379.50	Kennedy Builders Pty Ltd
Case 1 IH 590 ST Backhoe Central Greasing system Hydraulic Quick hitch (PLANT)	\$173,126.80	Hartwick Trucks
1 X Brentwood Float (PLANT)	\$202,282.52	CMV Truck and Bus
Hino 921 Crew Cab Auto Truck and 2019 Hino 921 Single Cab Medium Auto Truck plus Rego.	\$ 214,647.50	Jacob Toyota
Melbourne Street, Mulwala. Profile Existing Surface using a 1m Profiler over an approximate area of 900m2 Supply and Lay 10ACHD C450 asphalt at an approximate depth of 40mm to an approximate area of 7717m2	\$200,000.00	Downer EDI Works Pty Ltd
Clear Hills Rd Application: 7mm Hot S35E bitumen reseal Area Sealed: 49,667sqmsqm	\$249,00.00	Menz Plant Pty Ltd
Construction of concrete pathway for Edward street	\$195,180.75	Final Form Contracting Pty Ltd
Bitumen resealing carried out for RMS on Spring Drive MR314	\$260,408.70	Menz Plant Pty Ltd

CONTRACT DESCRIPTION	TOTAL (GST Inclusive)	AWARDED TO
10mmS35E reseal and Area Sealed: 33,005sqm. Application: 7mm S35E reseal and Area Sealed: 28,806sqm. Location: River, Augusta, Dock, Church, Little River, Armour, Vera, McDonald,Steel, Ramsay, Guy, Beryl, Keena, Gallipoli, Hammersly, Poseidon.	\$374,000.00	Menz Plant Pty Ltd
20MM crushed Rock, 12000 Tonne	\$168,300.00	Milbrae Quarries Pty Ltd
Sealing in the Township of Howlong in a 10mm sealto an area of 8430 square meters and a 7mm seal to an area of 37170 square meters all in S35E	\$275,880.00	Menz Plant Pty Ltd
CRUSHED ROCK DG - 41400 Tonne	\$276,966.00	Milbrae Quarries Pty Ltd
Supply 10mm reseal for Federation Way 39,127m2	\$207,100.00	Menz Plant Pty Ltd
Location: Federation Way Application: 10mm Reseal- S35E binder Area Sealed: 44,578sq	\$214,500.00	Menz Plant Pty Ltd
Heavy patching - Regional Roads, Federation Way, Flood damage patching, Hire of equipment	\$433,164.89	Stabilco Pty Ltd
Sealing for 7mm 39416m2 in Cocketgedong Rd	\$209,000.00	Menz Plant Pty Ltd
Sealing for 7mm 36123m2 in Cocketgedong Rd	\$191,200.00	Menz Plant Pty Ltd
Resealing program completed for the street in town of Urana and Boree Crk	\$370,000.00	Menz Plant Pty Ltd
New sealing works for Bullplain Rd for the 5 Km'sof reconstruction in a 14mm/7mm seal 240 bitumen	\$315,000.00	Menz Plant Pty Ltd
Supply 14/7mm seal to new works at Bullplain Rd 3.2 Km's reconstruction works	\$201,000.00	Menz Plant Pty Ltd
Construction of Retaining walls and Ramp widening at Owens Bridges reserve Mulwala	\$218,861.50	Mitchell Constructions NSW Pty Ltd

Local Gvernment (General) Regulation 2005 cl 217 (1) (a2).

LEGAL PROCEEDINGS

Council did not incur any costs in relation to legal proceedings for the year 2018-2019



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**FEDERATION
COUNCIL**