

Community Conversations

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MAYORAL MESSAGE

Welcome to the final edition of Federation Council's Community Conversations Newsletter for 2019.

An unprecedented level of infrastructure and construction works have been undertaken across the last 12 months which has seen many new and improved facilities opened. Many of these were as a result of the merger funding, and also from some other State and Federal Government grants.



Just some of the completed works include the new Digger Loughnan Park Fishing Jetty in Mulwala; the Owens Bridges Reserve and Boat Ramp upgrades in Mulwala; the Lions Park Boat Ramp and carpark upgrade in Corowa; the new all abilities adventure playground and new public toilets at Bangerang Park in Corowa and a new RSL Park playground in Corowa. At Oaklands, a new RV Park was delivered, along with significant progress towards the new Medical Centre. At Howlong, the Lowe Square toilet block was upgraded, along with construction of Howlong's first ever Skate Park! New Tennis Courts were also constructed at Howlong, and new Netball Courts at Victoria Park, Urana. New and upgraded toilet blocks also occurred at many locations, along with improvements to the Recreation Reserve facilities at Rand and Urana. Major improvement works also continued at the Lonsdale Recreation Reserve Mulwala. Road construction, heavy patching and gravel road re-sheeting works were also achieved across the entire Council area.

We are proud of the achievements made this year, as the organisation continues to grow and stabilise. As a Council that is only a little over 3 years old, it has been an enormous body of work, to create a new Council, provide the many day to day services, and also deliver on a vast array of community projects as mentioned above.

The coming year will remain an important time for Council as we continue to deliver on the many major projects that will define the future growth of our region. These are not only external projects like the new Corowa Aquatic Centre and Ball Park Caravan Park redevelopment, but also internal projects, such as embarking on a new rate system for the entire Federation Council area, a new Local Environmental Plan (Land Use), and a new Long Term Financial Plan. Thank you for your continued engagement with Federation Council, and on behalf of Federation Council, Councillors and staff we wish you and your families a safe and merry Christmas and happy New Year.

Kind Regards,

Federation Council Mayor - Pat Bourke



YOUR FEDERATION COUNCIL



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COUNCIL AWARDS COMMUNITY GRANTS

Council has resolved to allocate \$17,950 to 2019-2020 Community Grants Round One recipients.

The purpose of the Community Grants program is to foster community partnerships that will deliver positive outcomes for members of the community. This may be through improved services and resources, skill development and training opportunities, arts and culture, community participation and cohesion and improved quality of life and wellbeing.

This program provides an excellent opportunity for Council to support community projects that deliver positive benefits to the local community and congratulations are extended to the successful applicants.

Club/Organisation	Project	Amount Requested	Amount
CDHBU Football Netball Club Inc.	Revitalise the Public Presentation of the CDHBUFNC	\$4,805	\$3,000
Corowa Baptist Church	Carols in the Park	\$3,000	\$3,000
Corowa Golf Club	Marcus Fraser Ambrose 2020 Ineligible. Event already sponsored by Council.	\$3,000	\$0
Corowa RSL Sub Branch	Plinth Replacement	\$2,000	\$2,000
Corowa Rutherglen Football Netball Club	Playground Safety Fencing	\$3,000	\$3,000
Mulwala Public School P&C	Easter Market Entertainment	\$950	\$950
Mulwala Tennis Club	Lonsdale Reserve Rotunda & BBQ	\$3,000	\$3,000
Rotary Club of Yarrawonga	"Marooned –A mental health play" Ineligible. Event held outside Federation Council area and funding would be retrospective.	\$3,000	\$0
Rotary Club of Corowa	Federation Festival Weekend	\$3,000	\$3,000
Total		\$25,755	\$17,950

AUSTRALIA DAY 2020 AWARDS & COMMUNITY CELEBRATION

Federation Council invites the community to attend the 2020 Australia Day Celebration.

Date: Sunday 26 January 2020

Time: 9am start

Location: Howlong Memorial Park, park entrance is corner of Pearce Street and Victoria Street.

Australia Day Awards celebrate the achievement and contribution of individuals, community organisations

and events in our region.

Award recipients will be announced at the official Australia Day Award Ceremony so don't miss this opportunity to celebrate with us.





BALL PARK CARAVAN PARK REDEVELOPMENT CONTINUES

The concept planning for the redevelopment of Ball Park Caravan Park is progressing well with the appointed consultants, Integrated Site Design, recently submitting a proposed Draft Business and Master Plan to a briefing of Federation Council.

The Ball Park Caravan Park is located on a Crown Land Reserve and as such Council is required to engage with regulatory authorities including Crown Lands to also prepare a Draft Plan of Management for the land.

Once Crown Lands have accepted the proposed Draft Master Plan and the accompanying Draft Plan of Management, Council will then be in a position to place the Draft Master Plan on public exhibition for community review and feedback.

Federation Council Mayor, Cr Patrick Bourke said, "Council looks forward to being in a position to place the Master Plan on public exhibition and seek local community feedback once the required regulatory authorities have completed their work and Council has adopted the draft plans."

"Key aspects of the proposed plan that Council will present to Crown Lands and other agencies, and ultimately our local residents, for consideration include some exciting proposals to provide more public open space, particularly in proximity to the Bridge Road and the Murray River. There are also some changes proposed to the accommodation options available to incorporate more powered sites, upgraded amenities, more cabins and the introduction of ensuited sites which will bring the accommodation options at the park in line with other Murray River Holiday Parks."

"The entire park will be redeveloped in stages once the detailed design is completed. The park will continue to operate and be open for business with cabins and powered and unpowered sites available. Council is confident the park will continue to return income during the redevelopment phase and generate economic activity for the town and surrounds. Bookings are already strong for the annual Khaki Vehicle Event, with organisers keen for a big 2020 event, he said."



The entire park redevelopment is estimated to occur over a 3-5 year time period. Ultimately, this will provide a renewed space for our community and many current visitors to return to, and to attract even more visitation into the future.

Annual Agreement holders that had previously occupied sites at the Ball Park Caravan Park have now vacated the sites in accordance with the 90 day notices that were issued by Council.

Federation Council Mayor, Cr Patrick Bourke said, "Council understands that this was a challenging and stressful time for some people and would like to take this opportunity to thank them for their understanding and cooperation."

"Our community looks forward to welcoming families who have been associated with the park over many years as future visitors to Corowa and the surrounding region and to take advantage of the various accommodation options that will continue to be available into the future," he said.

Federation Council is committed to supporting its tourism industry and the redevelopment of Ball Park Caravan Park will assist to further activate the beautiful riverfront and provide visitors and the local community with a new fully compliant facility on the banks of the Murray River.

For accommodation bookings, please contact the park management on P: 02 6033 1426 or visit the parks website www.ballparkcp.com.au



MURRAY RIVER FORESHORE PRECINCT PLAN COROWA

To continue raising the profile of our region, and to ensure that projects being undertaken, particularly in and around the central Corowa Murray River Foreshore are delivered in a strategic and integrated manner, Integrated Site Design, have been appointed to develop a Murray River Foreshore and Surrounds Precinct Plan for Corowa.

The plan will be developed in consultation with the many stakeholder groups over the coming months.

Federation Council looks forward to delivering the projects in this precinct that are currently under construction including the new Corowa Aquatic Centre and the Ball Park Multisport Pavilion.

This is an exciting time for local residents and visitors to our region who will be able to enjoy an unprecedented number of upgrades to facilities in this area in the future.

Find out more information from Council's website.

DROUGHT SUPPORT \$1M FUNDING

The Federation Council area is currently identified as drought affected by the NSW Department of Primary Industries and was subsequently invited to apply for \$1 million in funding from the Federal Governments Drought Communities Extension Program.

The program will provide \$1 million to drought impacted communities in support of local community infrastructure and other drought relief projects.

Council has now formally submitted its application to the Federal Government which was endorsed at Council's October Council Meeting. The projects included in the application were developed in consultation with the community through Council's Drought Committee, which met in early October 2019 to identify and discuss the projects for consideration. Projects needed to meet the Extension Program guidelines, which were that:

 Projects needed to require a minimum grant amount of \$25,000.

- Projects must contribute to local employment, the local economy and lead to the retention of businesses, services and facilities.
- Projects must be completed by Tuesday 30 June 2020.

Federation Council Mayor, Cr Patrick Bourke said, "Council's application consisted of 15 projects, which will have a positive, impact both on the communities within Federation Council and the Agricultural Sector more broadly. The projects submitted as part of the application consist of 10 community infrastructure projects, four event based projects and a Drought Support Officer position for the period of the funding. Corowa District Landcare will host this position. The projects range from Water pipeline projects, installation of Bureau of Meteorology approved weather stations and soil moisture probes, public facility upgrades, town improvement projects and a range of Agricultural Industry Events."

"This is an exciting opportunity to deliver projects that will provide significant benefit to our communities and we are very grateful to the Federal Government for the opportunity to apply for this funding."

"We're looking forward to working with the project owners to deliver these projects over the next seven months." Mayor Bourke said.

The list of projects is available from Council's Website.

SAVE THE DATES FESTIVAL OF FUN FOR SENIORS

Federation Council is encouraging senior residents to save the dates for the 2020 Festival of Fun for Seniors. This is a series of events and activities organised by Council as part of the NSW Seniors Festival.

Festival of Fun for Seniors will run from Monday 2 – Sunday 15 March 2020. Further information will be available from Council's website.



JOIN IN THE FUN AT YOUR LOCAL LIBRARY

Big Art for Small Hands

Join in the fun these school holidays at your local library.

Four interactive art sessions are being hosted at your local library.

Big Art for Small Hands will allow children to listen to different types of music and let it guide their hands as they create art in this unique style. Each child receives their own scrap book and frame to take home to keep practicing.

Location	Date/time	
Urana Office	Tuesday 14 January 2020, 11am	
Howlong Library	Wednesday 15 January 2020, 11an	
Corowa Library	Wednesday 15 January 2020, 2pm	
Mulwala Library	Friday 17 January 2020, 11am	

Suitable for children 5 years plus. Cost \$5 per person. Contact your local Library to book your child a place.

Love Your Library

Fostering a love of reading, supporting lifelong learning and providing a space for people to connect, Federation Council libraries play an important role in local communities.

In addition to the extensive range of reading material, eResources and DVD's, local libraries offer free computer and WIFI access, author talks, reading clubs, school holiday programs, story time sessions for children, community programs and family and local history information – to name just some of the services.

Drop in to your local library today!

Mobile Library

The Riverina Regional Mobile Library regularly visits the locations of Boree Creek, Oaklands, Rand and Urana.

Members can borrow books, magazines, audio books, DVDs, access the internet, ask about our eResources and collect items that have been reserved.

View the mobile library calendar from Council's website and www.rrrl.nsw.gov.au to see when the library visits your community next. The Urana Council Office and the Little Free Library located in Balldale also have a small collection of donated items available for borrowing.

Join a Book Club in 2020

Do you have a love of books? Are you interested in meeting with others to talk about books and share the enjoyment of reading. Then the Book Club program is for you! You can form your own group (maximum of 10 people) or register your interest with your local library to be placed with an existing group.

This is a great opportunity to chat about books, share stories and make new friends. Book Clubs meet between February and November and are provided with kits that include ten copies of the reading material and discussion questions. Annual membership applies.

To find out more about Council's library services visit a library near you or search libraries on Council's website.

What's on Story time

Excite your child's imagination, share the pleasure of reading and encourage a love of books.

Story time sessions are suitable for ages 0-5 years, run for 30-45 minutes and are FREE.

Join in the fun, meet new people, introduce your child to a world of books and lay the foundation for a lifelong love of reading.

Location	Date/time
Corowa Library	Friday 10:30 am weekly (excluding NSW School Holidays).
Howlong Library	Friday 10:30am fortnightly
Mulwala Library	1st Thursday of the month 10:30am

LIBRARY CONTACT DETAILS:

Corowa Library - 100 Edward Street, Corowa, P: 02 6033 8941

corowalibrary@federationcouncil.nsw.gov.au

Howlong Library - 59 Hawkins Street, Howlong, P: 02 6026 5055

how long library @ federation council.nsw.gov. au

Mulwala Library - 71 Melbourne Street, Mulwala, P: 03 5744 3439 mulwalalibrary@federationcouncil.nsw.gov.au



2019 MIKI CITY STUDENT EXCHANGE PROGRAM

During September, 6 students as well as their chaperones, travelled to Miki City, Japan as part of a ten-day cultural exchange as guests of our Sister City.

Students: Imogen Letchford, Georgina Dore, Rebecca Upton, Tallulah McFarland, Alex Lavis and Jasper Brouke.

Chaperones: Talana Lane, Sharyn Bridges and Gary Poidevin Mayor Cr Pat Bourke and General Manager Adrian Butler.

The students stayed with local families and enjoyed an exciting itinerary, which included visiting local schools and experiencing Japanese cultural activities including wearing a traditional Kimono.

During the visit, the group celebrated this being the 22nd Anniversary of the original Sister City Agreement signed in 1997.

The strong relationship between the two cities continues to grow with this visit representing fifteen cultural exchanges involving 100+ students and 46+ adult chaperones.

Federation Council Mayor, Cr Patrick Bourke said during his speech on behalf of Federation Council, "I thank you for inviting us to share in these important celebrations and look forward to many more years of exchanges and making lifetime friends."

"Federation Council is very thankful for the enduring friendship that we have with Miki City and we are delighted to have been able to participate in this year's exchange to Japan and hope that old friendships have been rekindled and new friendships established."

"It takes a lot of time and energy to organize the itinerary and travel between our cities and we thank each of you very much for the effort that you have all made for us to visit Japan." he said.

In appreciation of the hospitality, generosity and friendship shown, Federation Council Mayor, Cr Patrick Bourke presented some gifts to Miki City from Australia. The gifts were Indigenous Australian artworks from Burraja Gallery. The shield and clap sticks were tools used in war and are now used in cultural ceremonies especially with making music and smoking ceremonies i.e welcome to country. One of the paintings known as

'Mother' tells the story of the path we travel on with our mothers. It depicts the life lessons shared through song, dance and storytelling, which are then passed down to our little ones. Council will establish a committee to further progress the Miki City friendship.



Pictured above: Students and chaperone's first day in Japan.



Pictured above: Alex Lavis, Tallulah McFarland, Rebecca Upton, Georgina Dore, Jasper Bourke and Imogen Letchford.

2018/2019 ANNUAL REPORT & FINANCIAL STATEMENTS

Federation Council is pleased to present its 2018-2019 Annual Report and Audited Financial Statements to the community.

The reports outline Council's performance and achievements over the 2018-2019 financial year period.

The reports are available from any of Council's offices or for download from Council's website.



FEDERATION SWIMMING POOL OPENING TIMES

Federation Council is pleased to advise residents and visitors of the Howlong, Urana and Oaklands Swimming Pool opening times for the 2019-2020 season.

FREE ENTRY is provided to all pools.

Howlong Swimming Pool

Open daily from Monday 4 November 2019, 1pm-7pm.

Urana War Memorial Swimming Pool

Open daily from Monday 9 December 2019 – Tuesday 10 March 2020.

Access is available everyday from 7am to 7pm.

A self access system is in place. Collect your access token from the Urana Council Office during normal business hours.

Oaklands Swimming Pool

Normal Season Opening Hours: Saturday 7 December 2019 – Tuesday 10 March 2020.

Day	Times
Monday	Closed
Tuesday	4pm-7pm
Wednesday	4pm-7pm
Thursday	4pm-7pm
Friday	4pm-8pm
Saturday	3pm-8pm
Sunday	3pm-7pm

School Holiday Opening Hours: - Friday 20 December 2019 - Wednesday 29 January 2020.

Day	Times
Monday	Closed
Tuesday	2.30-6.30pm
Wednesday	2.30-6.30pm
Thursday	2.30-6.30pm
Friday	2.30-8.30pm
Saturday	2.30-8pm
Sunday	2.30pm-7pm

All hours are weather and maintenance permitting and subject to change.

PROJECTS SNAPSHOT

Corowa Aquatic Centre

Design and Construction Tender awarded to Hines Construction for the lump sum of \$8,820,534 including GST at the October Council meeting.	
Site preparation works are complete and include the demolition of the old 50m pool, wading and intermediate pools, along with the demolition of the old administration and amenities building. Other service works include the reconfiguration, upgrade, and relocation of a council water and sewer mains, and power supply to the site.	
Construction of the new facility is expected to commence in early 2020, following the completion of final detailed design, and receipt of the Development approval.	

Ball Park Multisport Pavilion

Corowa – Construction tender awarded to David Lane of Corowa, for the lump sum of \$314,600 including GST.	
The design is complimentary to the new Swimming Pool complex building to be constructed nearby as part of the new Aquatic Centre. Construction is expected to be completed by May 2020.	

Howlong Multipurpose Hall and Gymnasium

Construction tender awarded to Connelly Construction Services for the lump sum of \$1,521,830 including GST.	
Construction is expected to be completed by June 2020.	

Bangerang Park Playground and Public Toilet

Upgrade officially opened to the community	
on Monday 16 December 2019. Incorporates	
all abilities access and play for all ages.	
Additionally, the storm water and electrical	
infrastructure has also been upgraded along	
with the construction of new Public Toilets.	







A MESSAGE FROM THE AGEING WELL ADVISORY COMMITTEE

Hello, Welcome to Ageing Well Advisory Committee's second article. We have had a very busy few months working with Council on actions from the Ageing Well Strategy 2018-2022.

"Where is the Defibs?" project involved the committee compiling a list of publically accessible defibrillators from across the Federation area. The register of the defibrillators will be available on the Council website soon.

We were happy to provide feedback to Council on locations where we believe footpaths, kerb ramps, and refuges can be improved or newly constructed from a senior's perspective. This feedback will help form the Council's updated Pedestrian Access Mobility Plan (PAMP).

If you are the chair or secretary of a local sporting group or community organisation you may have received a phone call from one of our members, as we checked to make sure the correct contact person is listed in the Ageing Well Resource coming out in the new year.

In this Community Newsletter edition, we wanted to concentrate on increasing the awareness and use of transport options for older people.

Community Transport Services are available to residents who may require transport to medical and social services, recreation and shopping areas along with social contact activities.

Aged care packages can include some of these activities, for free or as a subsidised option. Carers can often accompany a person free or for a small fee.

The south of Federation Council area is serviced by Kirinari Community Transport who can be contacted on (02) 6041 2299 for advice on their full range of services, some of which include transport to medical/hospital appointments and recreation and leisure tours.

The north of Federation Council area is serviced by Valmar Community Transport (02) 6920 4162 is the number to get advice on their full range of services. Some services they offer are medical/hospital appointments and shopping and social activities transport with regular trips to Albury, Yarrawonga and



Wagga. Please contact the organisations to make sure you are fully informed on the full range of services available to you and to book for anything that will enhance your ability to Age Well in Federation.

Have a great Christmas and be safe if travelling on the roads.

Best wishes.

Gail and Yvonne

Ageing Well Advisory Committee Members

AGEING WELL ADVISORY COMMITTEE

Representative members of the committee are as follows:

Corowa - Wendy Eyers, Stan Bromley, Ita Mensforth and Gail Law

Howlong - Mike Gardiner and Jenny Enever

Mulwala - Liz Seeliger and Jan Doyle

Oaklands - Yvonne Perrin

Urana - Jenny Hearn

We value your feedback about Ageing Well in the Federation Council, so please contact us. You can speak directly to your local Ageing Well Advisory Committee Member, contact Council (02) 6033 8999 or email ageingwell@federationcouncil.nsw.gov.au.



MEET AN AGEING WELL MEMBER

Name: Wendy Eyers Lives in Corowa

Wendy moved to Corowa after being sent here as a teacher at Corowa High School. After a short time, Wendy married a local and has been here ever since. Wendy especially enjoys spending time with her family, and loves watching her grandchildren play their chosen sports She also enjoys travelling with her husband and catching up with friends.

As a member of the Ageing Well Advisory Committee, Wendy particularly enjoyed the focus group discussions with community members in the early stage of the project to find out what others felt were the needs in the different towns within Federation to support the population as they age.

Wendy thinks that the services available are numerous, way more than she ever realized when her parents were in need. She hopes that through her role on the Ageing Well Advisory Committee she has helped residents become more aware of all that is available to them that will help to make our community a healthier, happier and safer place to age.



FEDERATION ARTS AND CULTURAL ADVISORY COMMITTEE

The Federation Arts and Cultural Committee provide Council with strategic advice and informed feedback about arts and cultural development in the Federation Council area.

The committee sees arts and culture as having an important role in the health and wellbeing of our communities, and the growth of tourism and economic development.

Established in July of this year they meet on the second Monday of the month.

The 2019/2020 Federation Arts and Cultural Advisory Committee currently has five members from the community including:

- Marj Saines
- Heather Kerr
- David Fahey
- Keith Barber
- Aaron Nicholls

The Council representative and chair of the committee is Councillor Gail Law.



The committee has resolved to assist with the development of a Federation Arts and Cultural Strategy.

The strategy will aim to build on the strengths of arts and cultural currently and increase the profile of and support for creative industries within the Federation community.

Early 2020, the committee will be working with Council to seek community feedback that will assist in the development of the strategy and future planning of arts and cultural development activities over the next four years. For more information, contact Council.





Corowa Council Office

Close 3:00pm, Tuesday 24 December 2019 and re-open 8:30am, Thursday 2 January 2020

Corowa Service NSW Agency

Close 3:00pm, Tuesday 24 December 2019 and re-open 9:30am, Thursday 2 January 2020

Corowa Depot

Close 5:00pm, Friday 20 December 2019 and re-open 8:30am, Monday 6 January 2020

Corowa Library

Close 5:00pm, Friday 20 December 2019 and re-open 10:00am, Thursday 2 January 2020

Urana Council Office

Close 3:00pm, Friday 20 December 2019 and re-open 9:00am, Thursday 2 January 2020

Urana Depot

Close 5:00pm, Friday 20 December 2019 and re-open 8:30am, Monday 6 January 2020

Howlong Library and Council Office

Close 1:00pm, Friday 20 December 2019 and re-open 10:00am, Thursday 2 January 2020

Mulwala Library and Council Office

Close 1:00pm, Friday 20 December 2019 and re-open 10:00am, Thursday 2 January 2020

Urgent after hours assistance will be available throughout this period by calling P:1800 110 088.

Corowa Visitor Information Centre

Monday 23 December – open 9:00am – 4:00pm
Tuesday 24 December – open 9:00am - 3:00pm
Wednesday 25 December – closed
Thursday 26 December – open 10:00am – 3:00pm
Friday 27 December – open 9:00am – 4:00pm

Saturday 28 December – open 10:00am – 3:00pm Sunday 29 December – closed.

Monday 30 December – open 9:00am – 4:00pm Tuesday 31 December – open 9:00am - 4:00pm Wednesday 1 January - open 10am - 3pm

Wednesday 1 January - open 10am - 3pm Thursday 2 January - open 9:00am - 4:00pm

Council Waste Facilities & Kerbside Bin Collection

Council Waste Facilities will be closed on public holidays; however will operate as usual on all other days.

Kerbside bin collection for all towns will operate as usual.

Mulwala Waste Facility

For the enjoyment of all visitors and residents, Council requests that waste is disposed of at the Mulwala Waste Facility in the skip bins provided. The facility is located at Barooga Road, Mulwala and open 24 hours a day until the end of January 2020.

Federation Council and Staff would like to wish you and your families a Merry Christmas and a safe New Year!



HOW TO CONTACT COUNCIL COU

COROWA OFFICE

100 Edward Street, Corowa Phone: (02) 6033 8999

HOWLONG OFFICE & LIBRARY

59 Hawkins Street, Howlong Phone: (02) 6026 5055

URANA OFFICE

30 William Street, Urana Phone: (02) 6033 8999

MULWALA OFFICE & LIBRARY

71 Melbourne Street, Mulwala Phone: (03) 5744 3439

Federation Council is committed to the delivery of excellent customer service and offers a number of ways for residents and visitors to connect with Council. To contact us or bring something to our attention, please use one of the following methods:

- Visit one of our Council Offices in person.
- Visit our website www.federationcouncil.nsw.gov. au and click 'Connect'.
- Call us on (02) 6033 8999 during business hours or 1800 110 088 after hours (for urgent issues).
- Send us a letter to PO Box 77, Corowa NSW 2646 or email council@federationcouncil.nsw.gov. au

A central customer service system is used to lodge requests and report issues identified by residents.

It is important that all requests and issues are captured through this system to ensure they are managed in the most efficient way and promptly responded.

COUNCIL MEETINGS

Federation Council extends an invitation to community members to attend meetings which commence at 9.30am. Meetings can also be live streamed via Council's YouTube channel. Council meeting minutes and agendas are available from Council's website.

2020 Council Meeting Dates

Tuesday 28 January 2020 Tuesday 18 February 2020 Tuesday 17 March 2020 Tuesday 21 April 2020

RATES INFORMATION

Land rates are payable by **31 August, 30 November, 28 February and 31 May** each year.

Residents are encouraged to read their rates notices carefully to ensure they understand the choices Council has made and the payment options available to residents.

Council can agree to more flexible payment arrangements for residents who have difficulty meeting their normal instalment payments. If you are having trouble meeting your payments, contact Council.

Penalties apply for late payment.

HOW TO PAY YOUR RATES

Did you know there are numerous convenient ways that our residents can pay their rates?

- Pay online via our website using the renowned BPOINT.
- Send us a cheque or money order in the post, made payable to Federation Council.
- Through your bank via BPAY.
- Direct Debit.
- Post Billpay at any Australia Post Office.