



Waste Management Strategy

22 April 2020





Agenda

01

Purpose of
engagement

03

Engagement
insights

02

How we engaged

04

Next steps

Purpose of the engagement.

Satisfaction with the current level of service.

Knowledge of current waste services.

Perceptions on waste.

Acceptance of new initiatives.

How we engaged.

Original engagement plan.

COVID-19 changes.

New engagement plan.

Communication.



FLIP OVER FOR
POP UP
STALL
DATES

HAVE YOUR SAY



**FEDERATION
COUNCIL**

Waste Management Strategy

2020 - 2030

WHAT IS IMPORTANT TO YOU?

JOIN US AT ONE OF THESE POP UP STALLS

MULWALA

Outside Foodworks
12 - 2 pm

Thursday

26
March

BALLDALE

Outside Balldale Hotel
5 - 7 pm

Saturday

28
March

OAKLANDS

Outside RSL/Bowling Club
5 - 7 pm

Thursday

26
March

BOREE CREEK

Outside Boree Creek Hotel
12 - 2 pm

Sunday

29
March

COROWA

Outside Woolworths
12 - 2 pm

Friday

27
March

MORUNDAH

Outside Morundah Hotel
4 - 6 pm

Sunday

29
March

URANA

Outside Bowling Club
5 - 7 pm

Friday

27
March

HOWLONG

Outside IGA
11 am - 1 pm

Monday

30
March

DAYSDALE

Outside Daysdale Hall
12 - 2 pm

Saturday

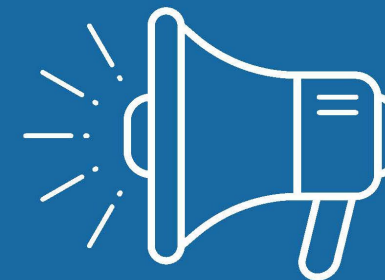
28
March

RAND

Outside Rand Hotel
2:30 - 4:30 pm

Monday

30
March



HAVE YOUR SAY



FEDERATION COUNCIL

Find almost anything on our website



Living Here

Community

Environment &
Waste

Building &
Planning

Business &
Investment

Council

Connect



FEDERATION
COUNCIL

Waste Management Strategy 2020 - 2030

Complete the Survey today...



HAVE
YOUR
SAY

WHAT IS IMPORTANT
TO YOU?

In This Section

Contact Us

Have your Say

Waste Management Strategy 2020-2030

On Exhibition

Lodge a Customer Request

Customer Service Charter

Development Applications - Notice of Proposed

Waste Management Strategy 2020-2030

Council is committed to delivering effective and equitable waste management services to our residents to improve the liveability of our beautiful community. We are currently preparing a new Waste Management Strategy 2020-2030 and ask you to have your say regarding waste in our Council area.

Council would like to know what you think about waste, particularly:

- your satisfaction with the current level of waste service provided by Council to residents;
- your knowledge of the current waste services provided by Council to residents;
- your perceptions on waste; and
- your acceptance of new initiatives for further investigation and consideration.

This page contains an Information Booklet to provide you with some background on waste within our Council area.

Given the Coronavirus (COVID-19) outbreak, we have cancelled the pop up stalls that were scheduled to take place from 26-31 March 2020.

To have your say complete the [Online Survey](#). This survey has 41 questions and we estimate it will take 13 minutes to complete. Most of the questions are multiple choice. And you may not have to answer all the questions, making the survey quicker to complete. The survey will be open until Friday 17 April 2020.

If you have any other input to provide, please send an email to council@federationcouncil.nsw.gov.au, using the subject line "My Say On Waste".

If you have any questions or would like to discuss the Waste Management Strategy, please don't hesitate to contact Council via email council@federationcouncil.nsw.gov.au or phone 02 6033 8999 during business hours.

[Complete the survey now](#)

Related Information

 [WMS-Information-Booklet.pdf](#) (PDF, 652KB)

Survey details.

Online.

Open 30 March – 20 April 2020.

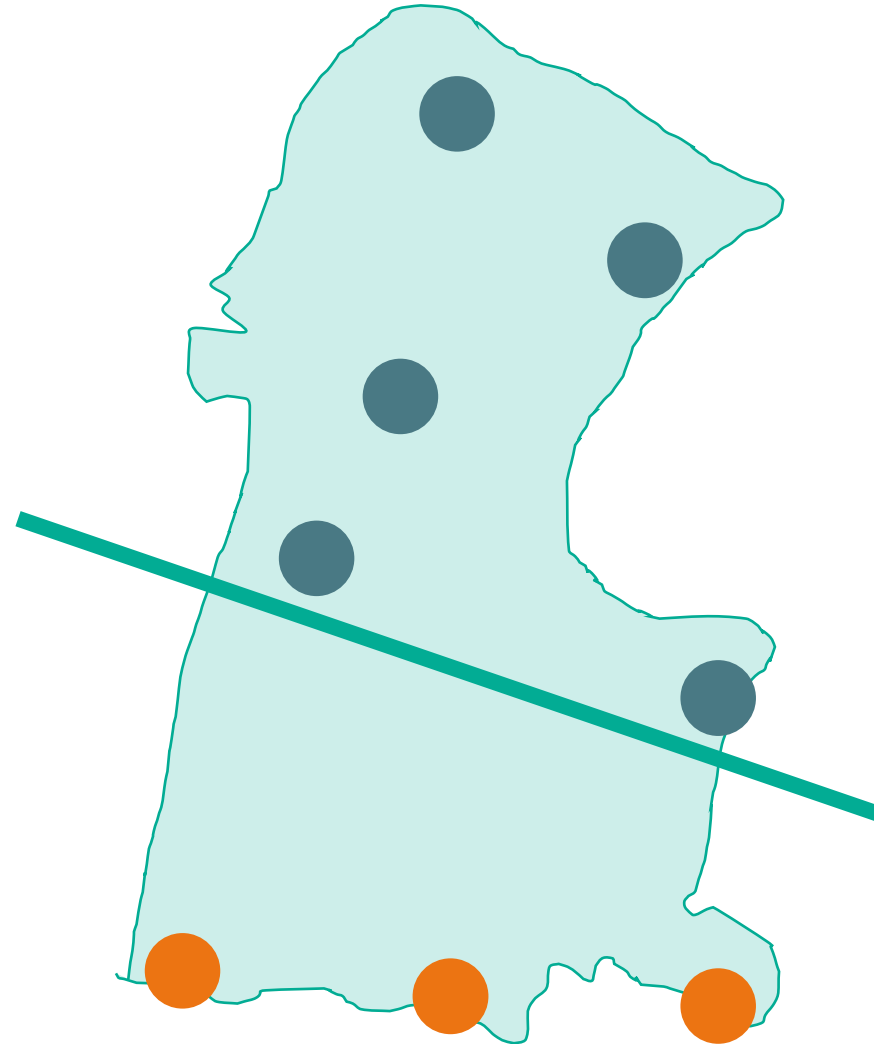
Broad community invitation.

173 responses.

Survey findings.

● ● ● Q2.

Location



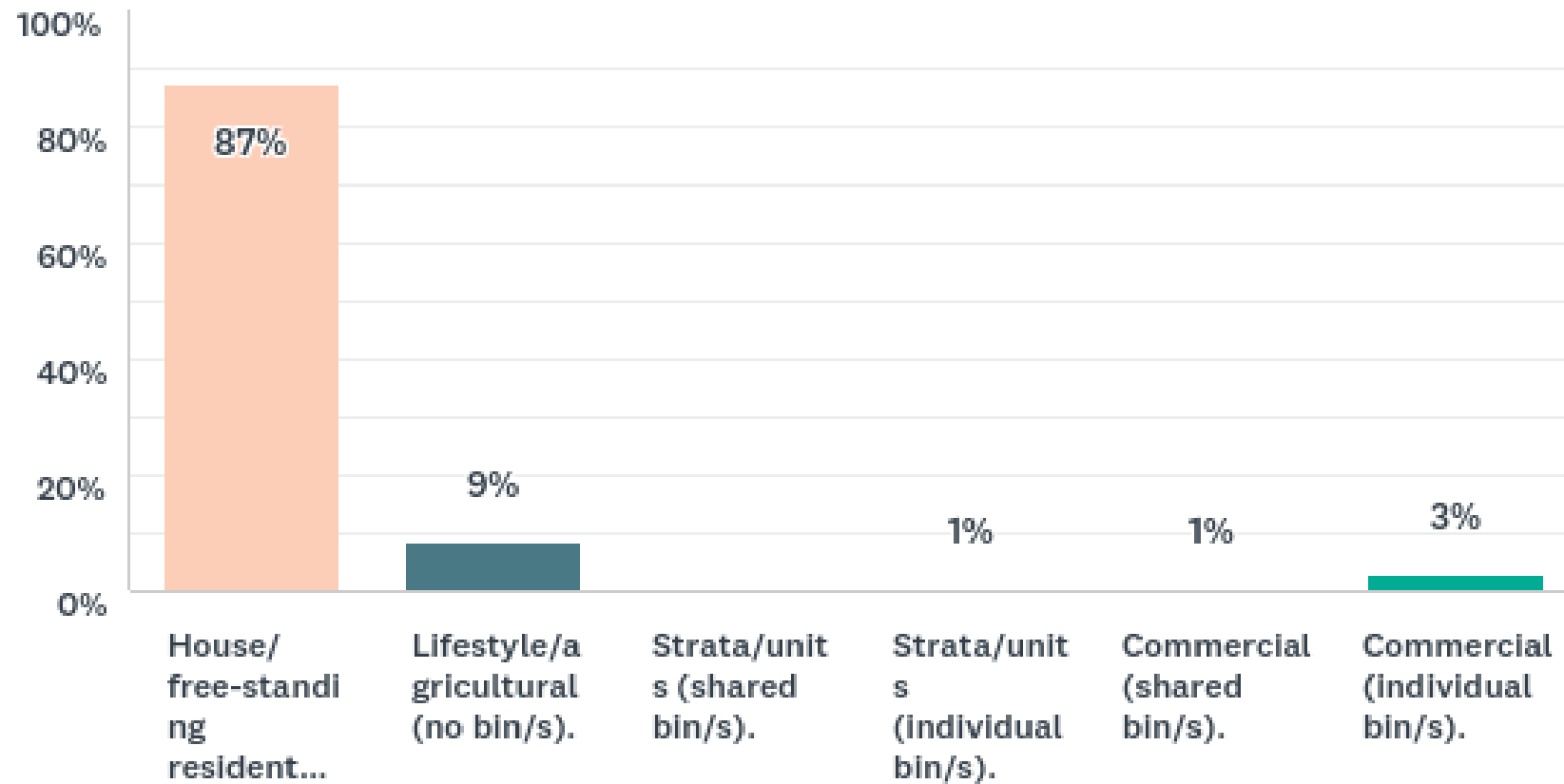
● 14%

● 86%

n=175

Q3

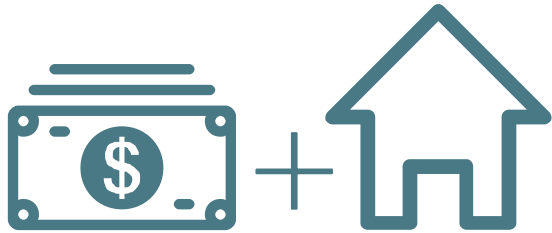
Property type



n=175

● ● Q1, Q4, Q5

Demographics



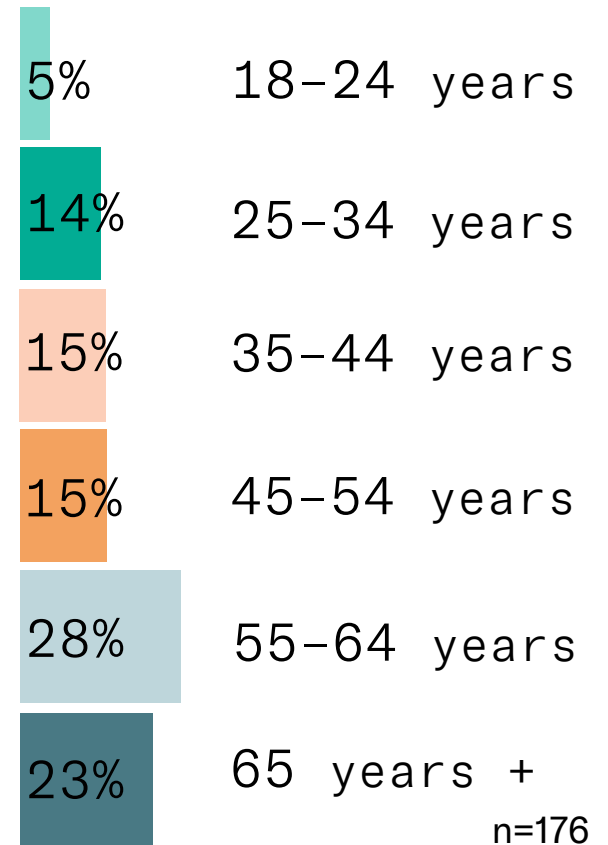
87% are
ratepayers
+
residents

n=176

63% female
34% male



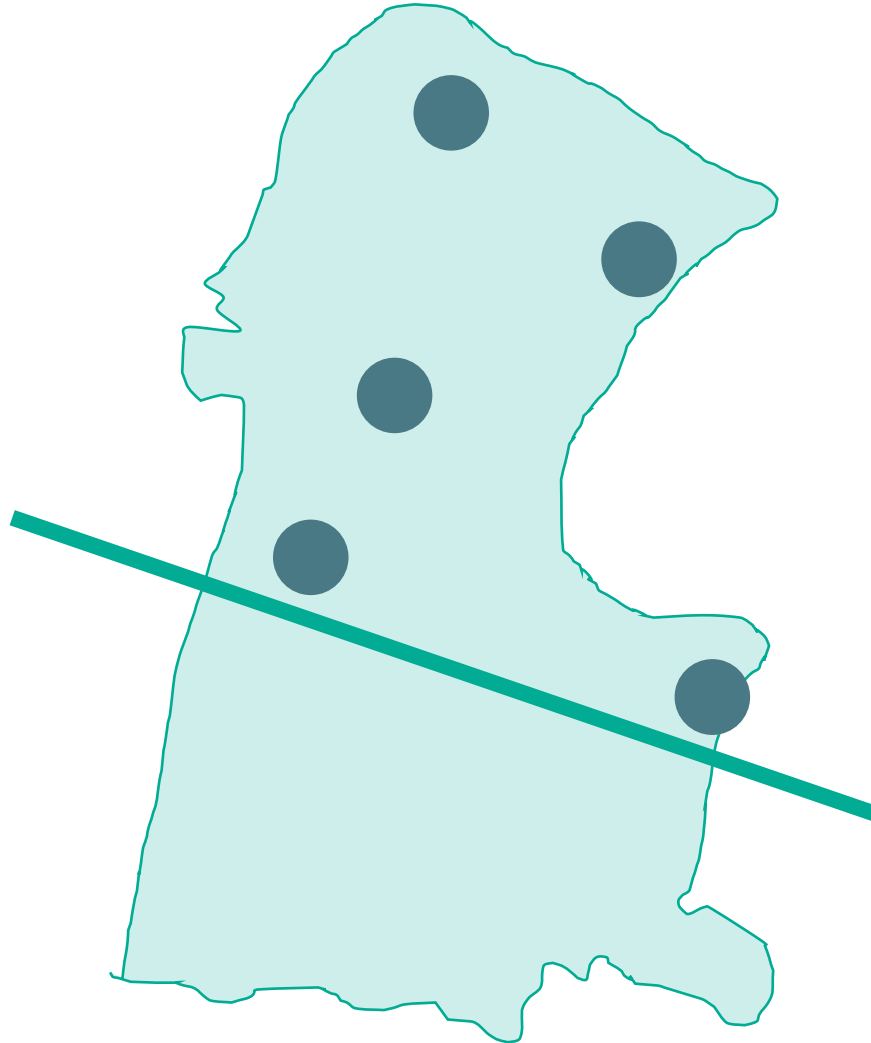
n=176



n=176

Q1, Q4, Q5 cross-tabbed by Q2



Demographics: by location (north)



● 14% of all respondents

86%  + 

14%  +  n=22

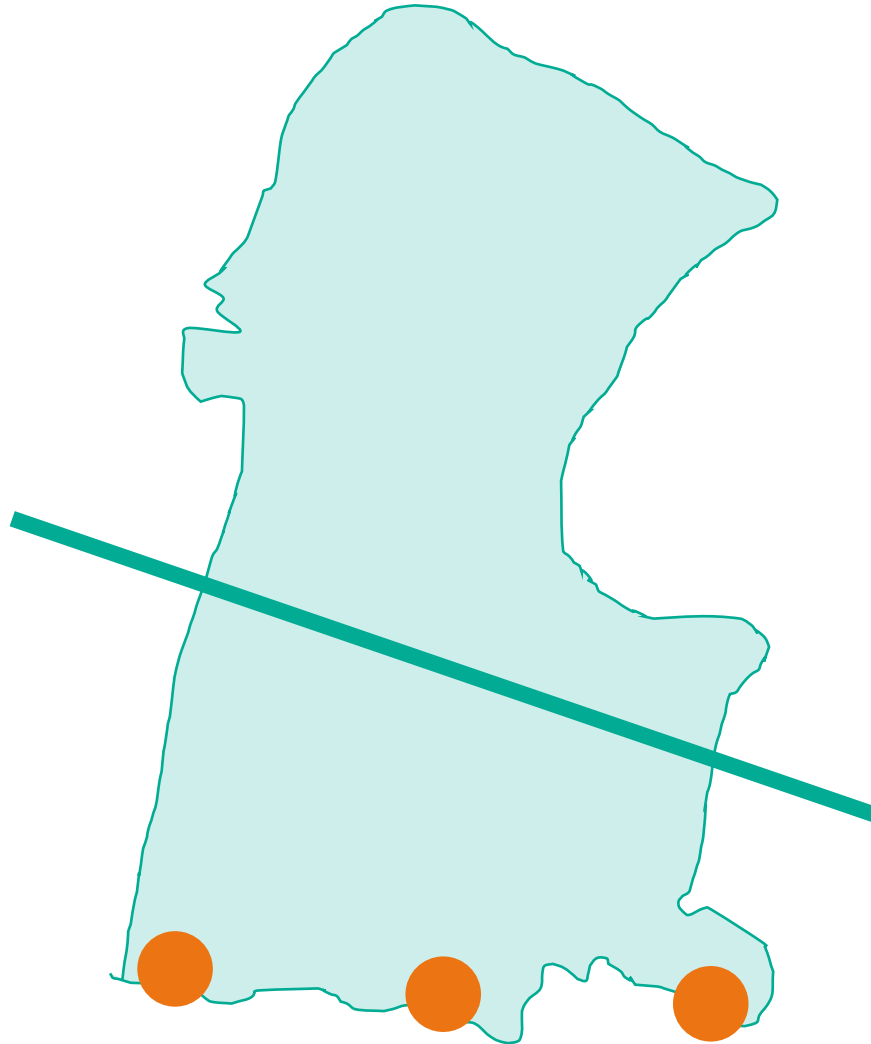
59%   32%
n=22

32% 35-44 years

32% 55-64 years n=22

● ● Q1, Q4, Q5 cross-tabbed by Q2

Demographics: by location (south)



● 86% of all respondents

87%  + 

10%  +  n=152

64%   34%
n=152

28% 55–64 years

22% 65 years+ n=152

Do you have kerbside services?



90% = Yes

10% = No

n=176

If no, how do you manage waste? n=18

- Community skip bins/ local transfer station
- Private commercial arrangement
- Dispose of it on our property

General waste bin (red-lidded bin)

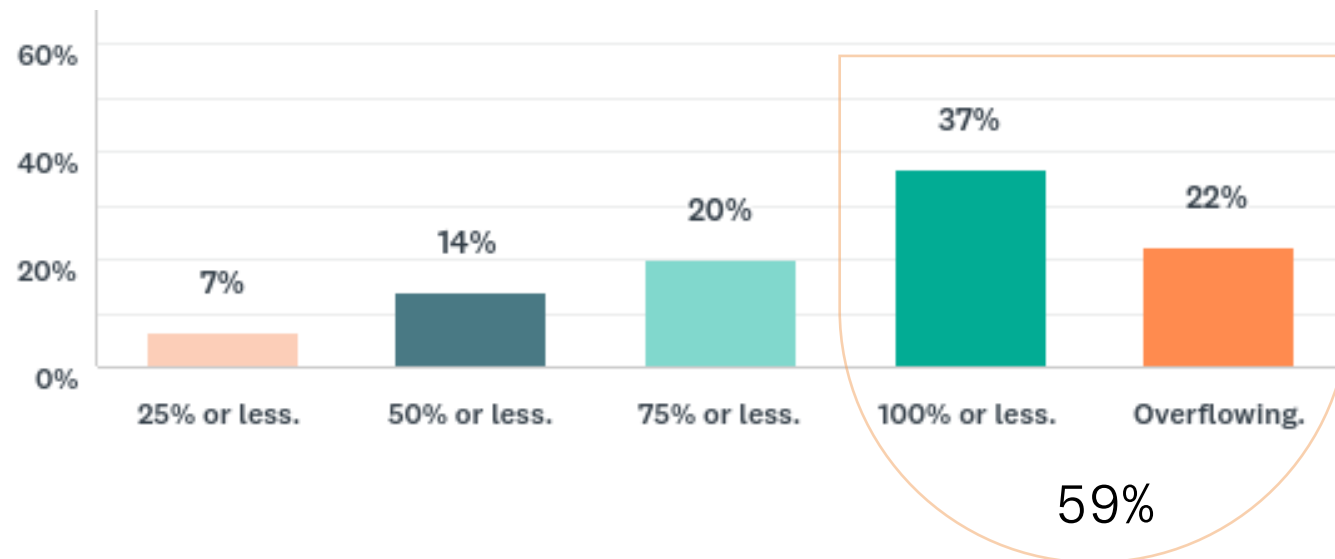


How often do you present your bin? n=149

83% - fortnightly

15% - weekly

How full is your bin when you present it? n=149



General waste bin (red-lidded bin)



What goes into your bin? n=138

- Soft plastics
- Polystyrene
- Textiles + fabric
- Nappies
- Household batteries
- E-waste
- Food scraps
- Timber
- Oil

General waste bin (red-lidded bin)



Is the current bin size appropriate? n=149

- 72% - Yes
- 19% - No, it is too small
- 8% - No, it is too large

Is the current collection frequency appropriate? n=148

- 67% - Yes
- 30% - No, it is not often enough
- 3% - No, it is too often

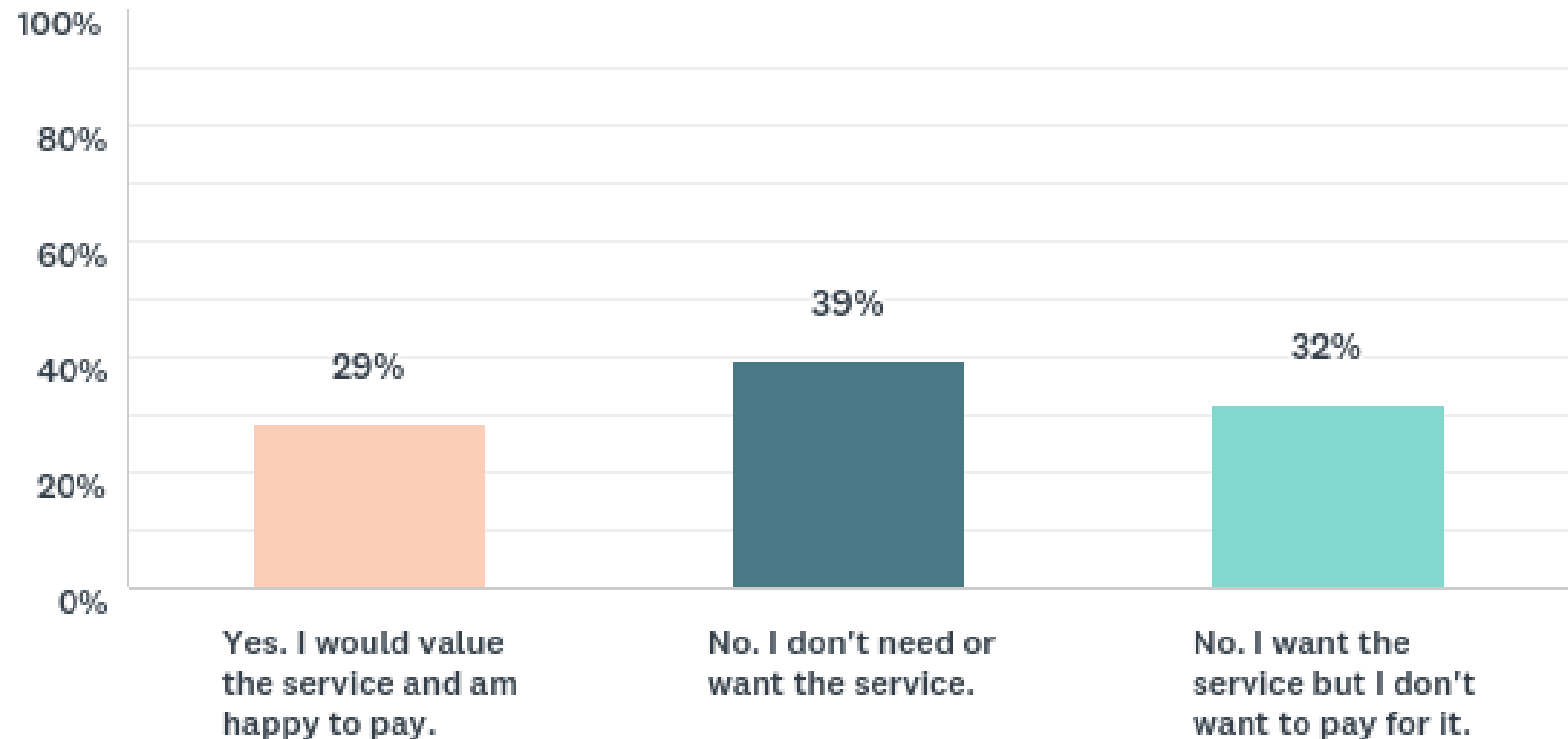
Do you have kerbside services for recycling and FOGO? n=149

- 91% - Yes
- 9% - No

Pay for new services?



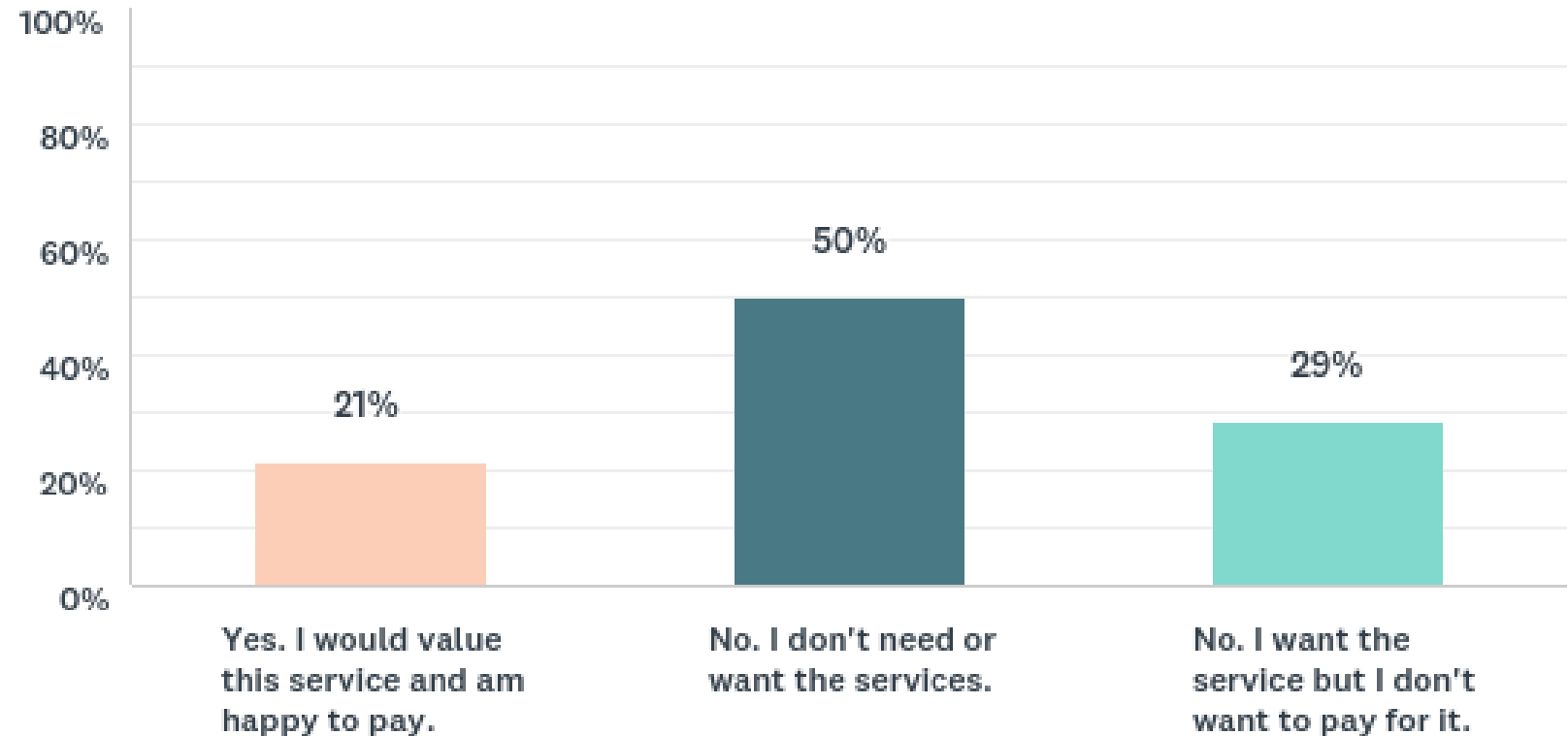
Willing to pay the additional cost for yellow-lidded recycling bin? $n=28$



Pay for new services?



Willing to pay the additional cost for green-lidded FOGO bin? $n=28$



Recycling bin (yellow-lidded bin)

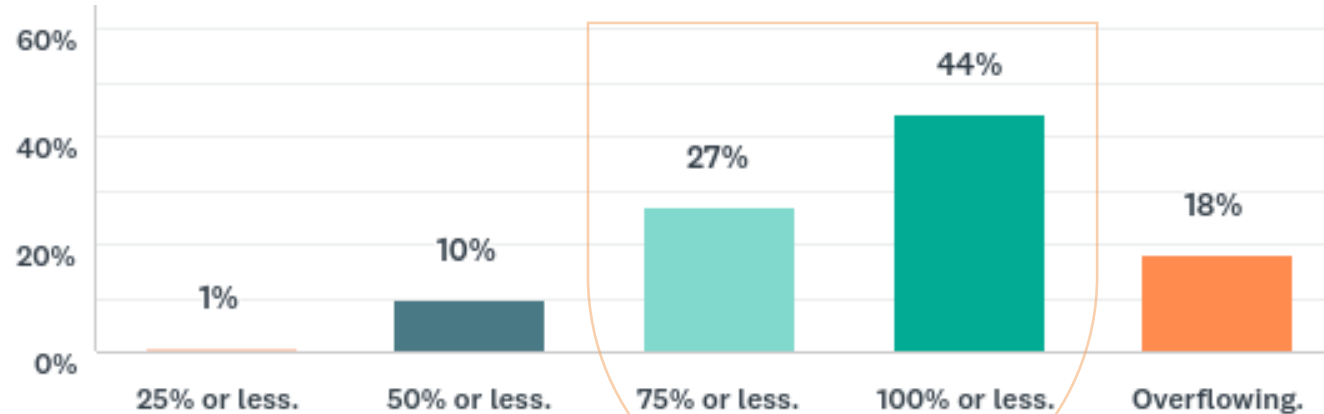


How often do you present your bin? n=133

98% - fortnightly

2% - monthly

How full is your bin when you present it? n=133



71%

Recycling bin (yellow-lidded bin)



What goes into your bin? n=132

Glass bottles and jars

Paper and cardboard

Rigid plastics

Aluminium and steel tins and cans

Tetra Pak containers

Aluminium foil and trays

Recycling bin (yellow-lidded bin)



Is the current bin size appropriate? n=132

84% - Yes

14% - No, it is too small

2% - No, it is too large

Is the current collection frequency appropriate? n=131

78% - Yes

21% - No, it is not often enough

1% - No, it is too often

FOGO bin (green-lidded bin)

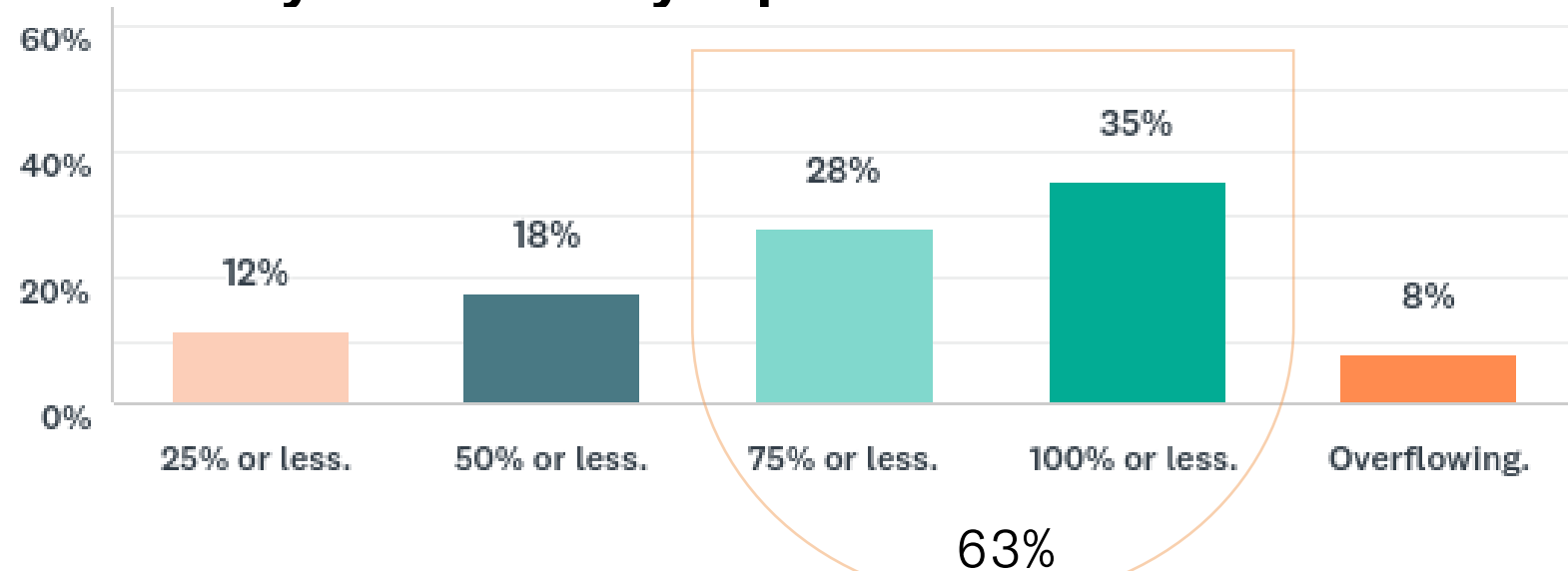


How often do you present your bin? n=130

68% - weekly

32% - fortnightly

How full is your bin when you present it? n=130



FOGO bin (green-lidded bin)



What goes into your bin? n=131

Garden organics, including grass clipping

Food waste

Meat products and bones

Animal waste

FOGO bin (green-lidded bin)



Is the current bin size appropriate? n=131

84% - Yes

11% - No, it is too small

6% - No, it is too large

Is the current collection frequency appropriate? n=130

84% - Yes

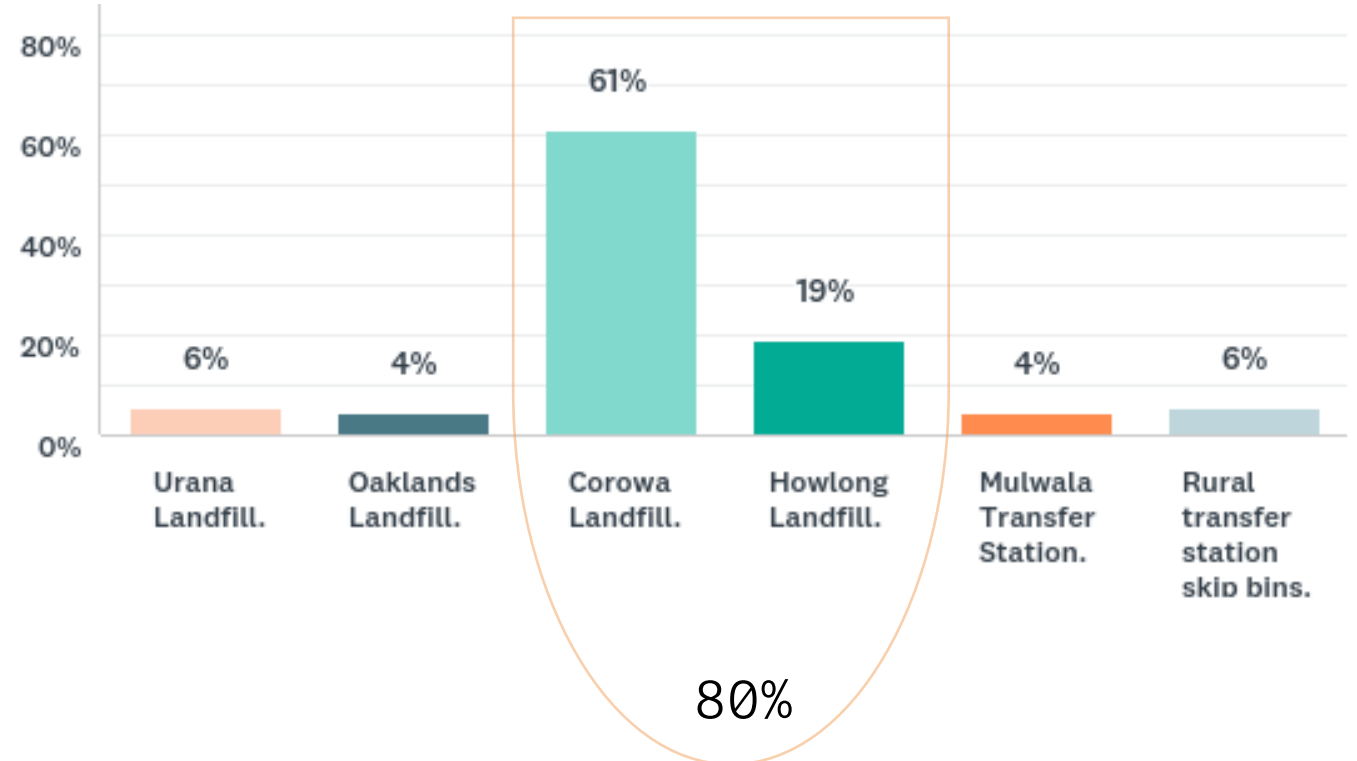
12% - No. I would prefer a fortnightly collection.

4% - No. I would prefer a monthly collection.

Landfills and transfer stations



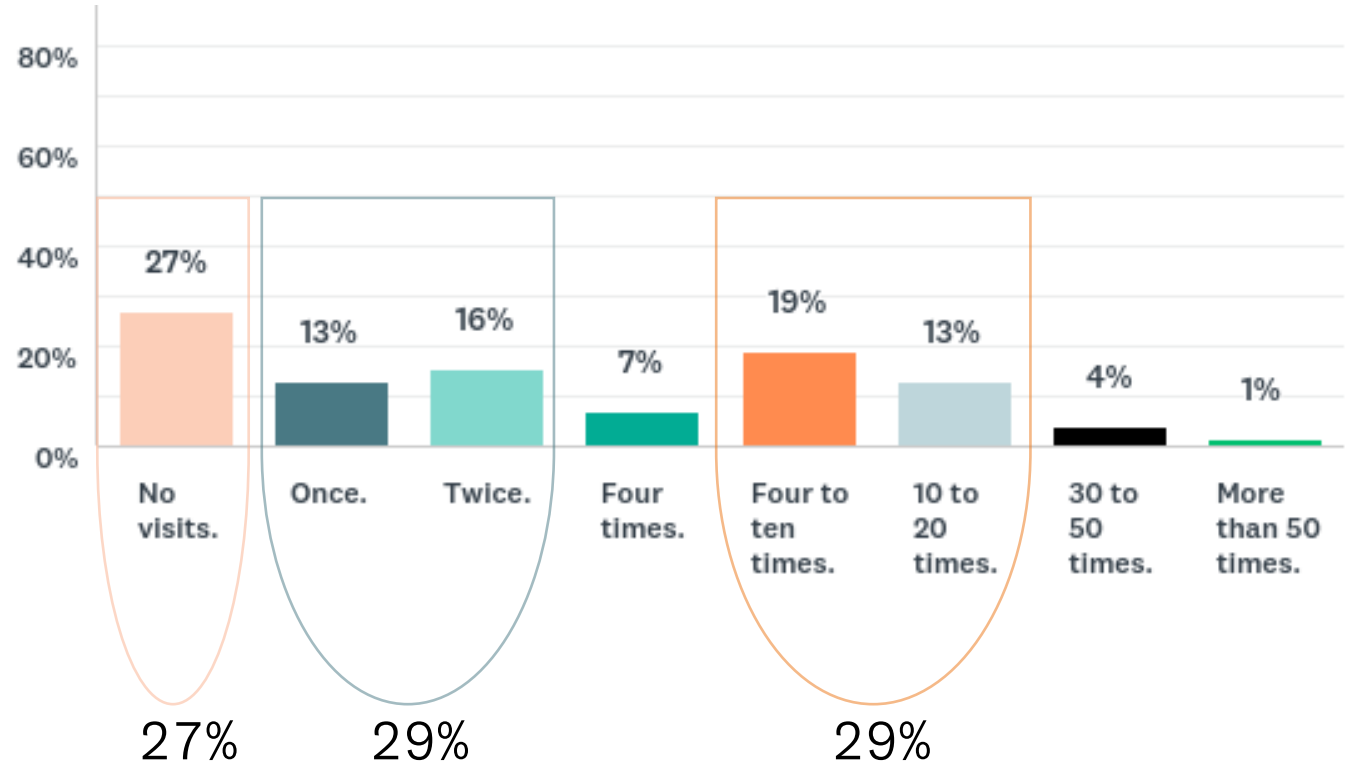
Your closest landfill or transfer station? n=159



Landfills and transfer stations



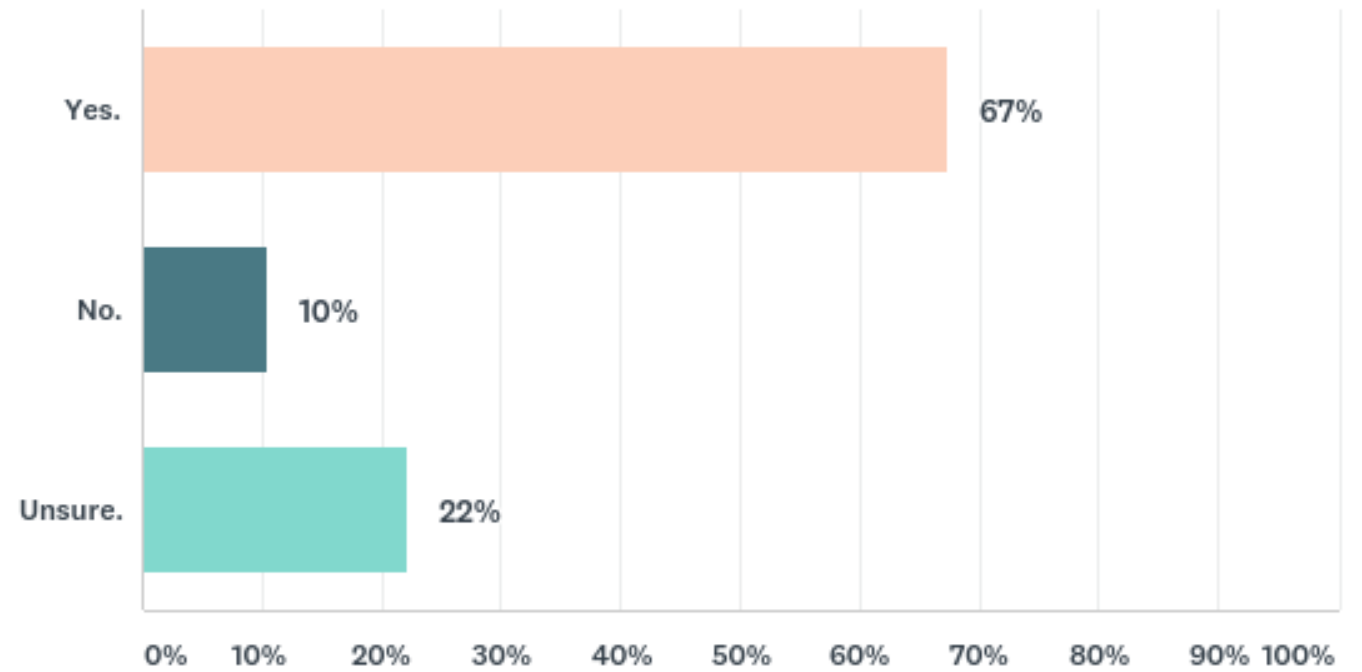
How many times have you visited in past 12 months?
n=159



Landfills and transfer stations



Easy to navigate? n=153



Landfills



What goes to the landfill/transfer station? n=129

Metal, including whitegoods

Domestic garden organics

Domestic waste

Concrete and bricks

Mattresses

Paper/cardboard

Polystyrene

E-waste

Commercial garden organics

Batteries

Oil

Tyres

Commercial waste

Problematic waste



What waste types are difficult to dispose/ recycle?

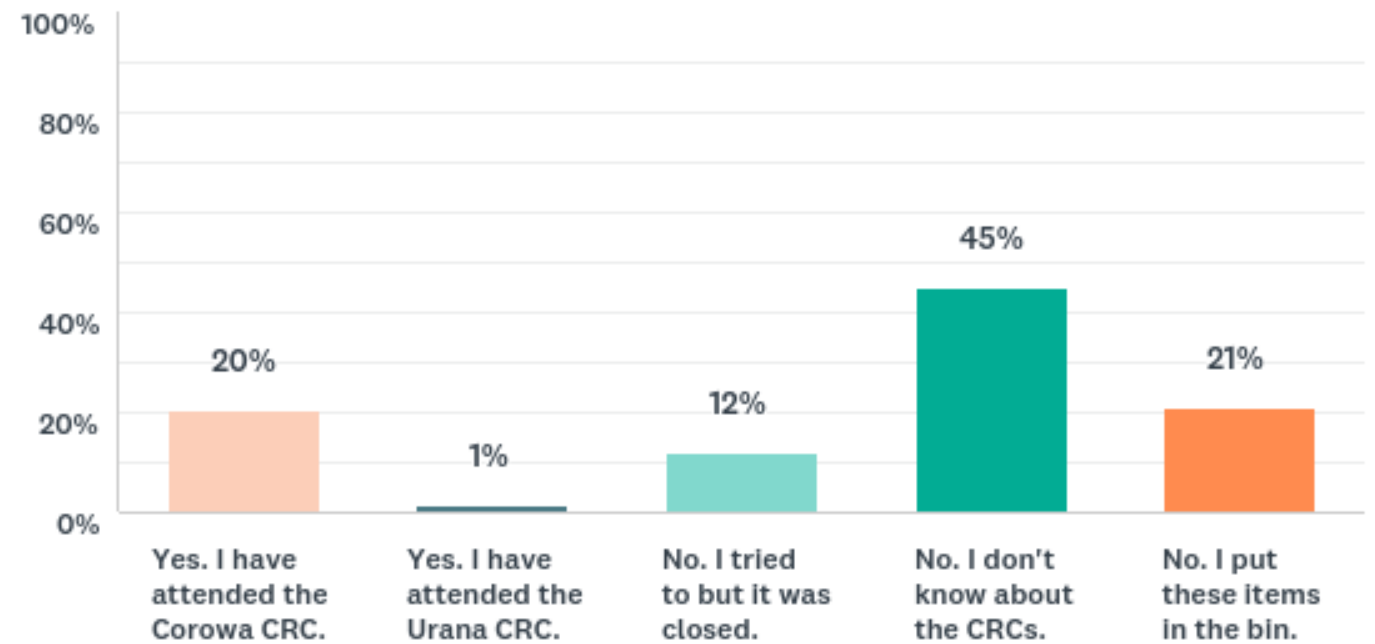
n=135

- Household problem waste
- Mattresses
- Household chemical waste
- Tyres
- E-waste
- Oil
- Polystyrene
- Asbestos

Community Recycling Centres (CRC)



Do you, or have you ever, used a CRC? n=147



Waste information



Environment & Waste



Have you sought information on waste and recycling? n=157

35% - Yes

65% - No

Where did you look for info? n=57

60% - Council website

35% - Google search

26% - Bin lid sticker

26% - Council Customer Service Centre

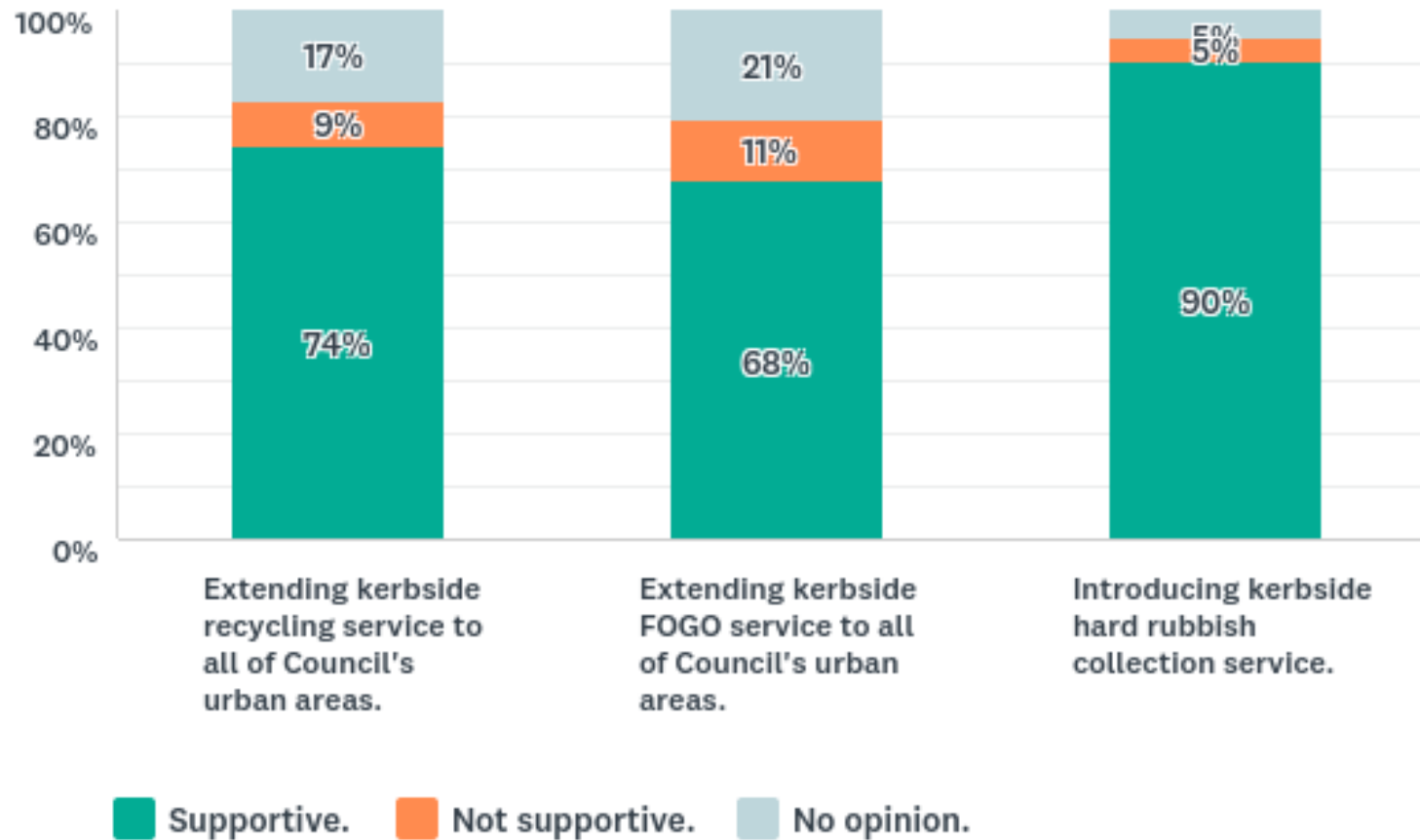
Did you find the information you were looking for? n=54

37% - Yes, fully

48% - Yes, partly

15% - No

Acceptance of new initiatives: kerbside n=145



Recycling

- ✓ Young. Women. North.
- ✗ North. Men. Old.

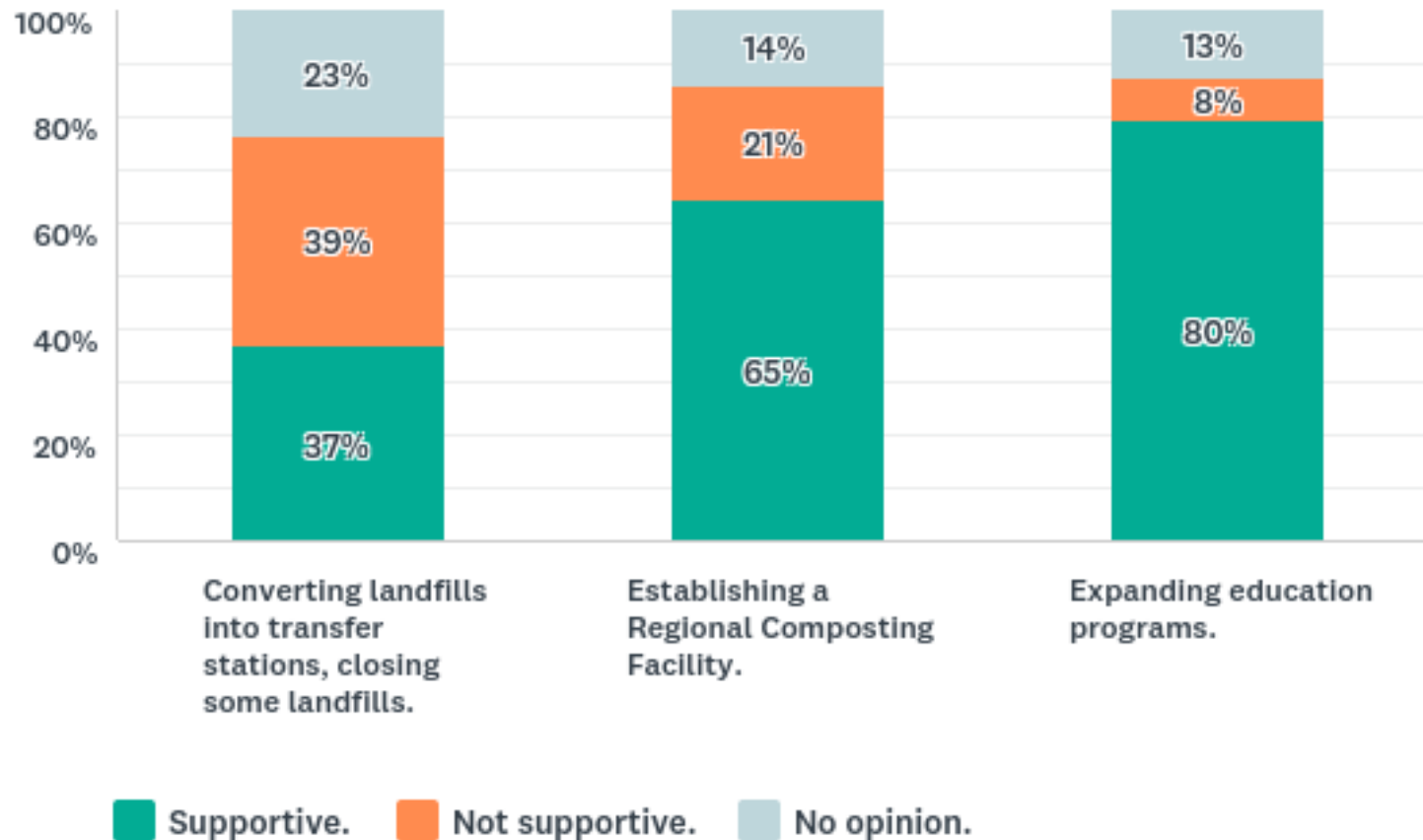
FOGO

- ✓ Old. South. Women.
- ✗ North. Young.

Hard rubbish

- ✓ All.
- ✗ Nil.

Acceptance of new initiatives: major n=145



Facility rationalisation

- ✓ Young. Old. Men.
- ✗ North.

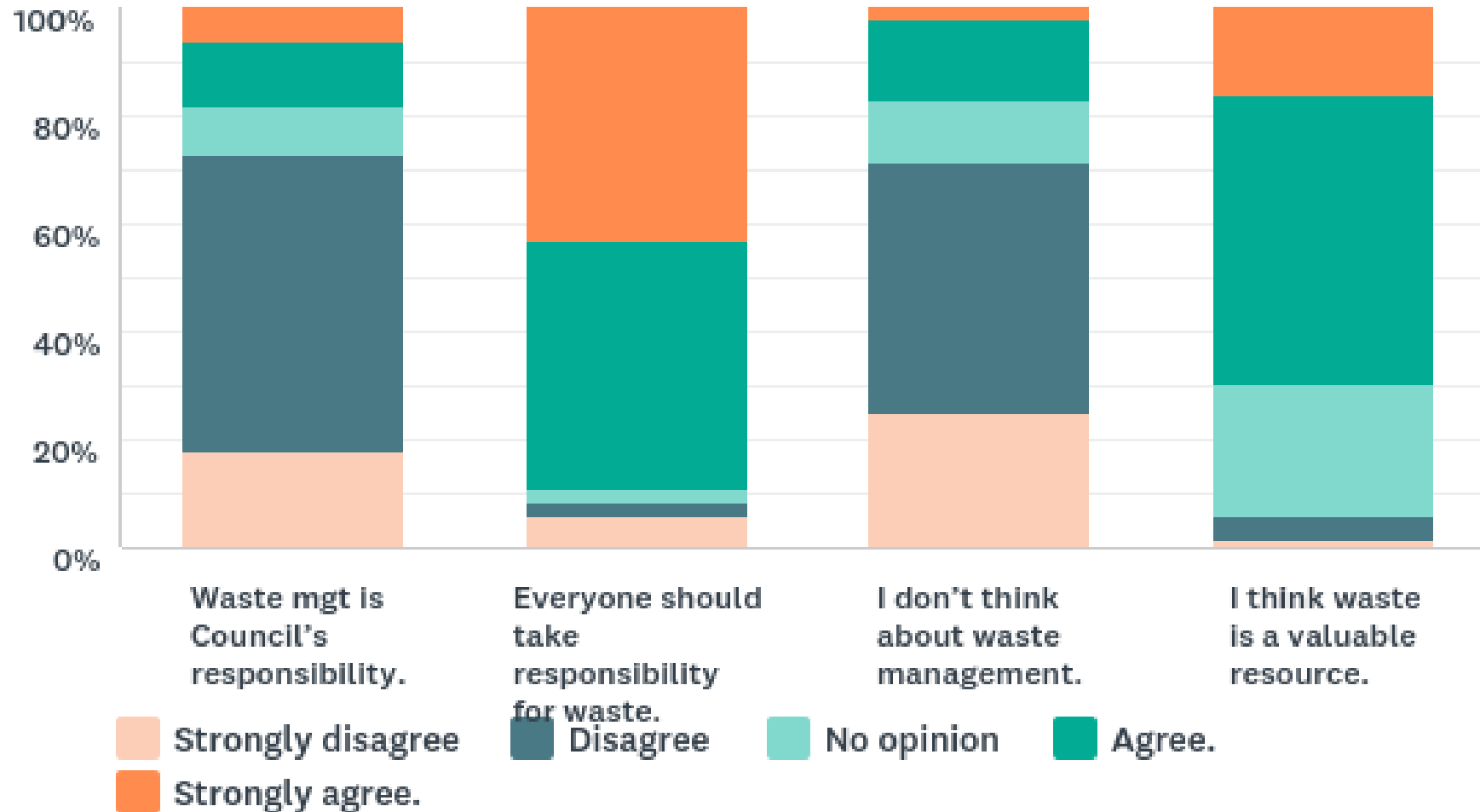
Regional Composting Facility

- ✓ Young. North.
- ✗ South. Women.

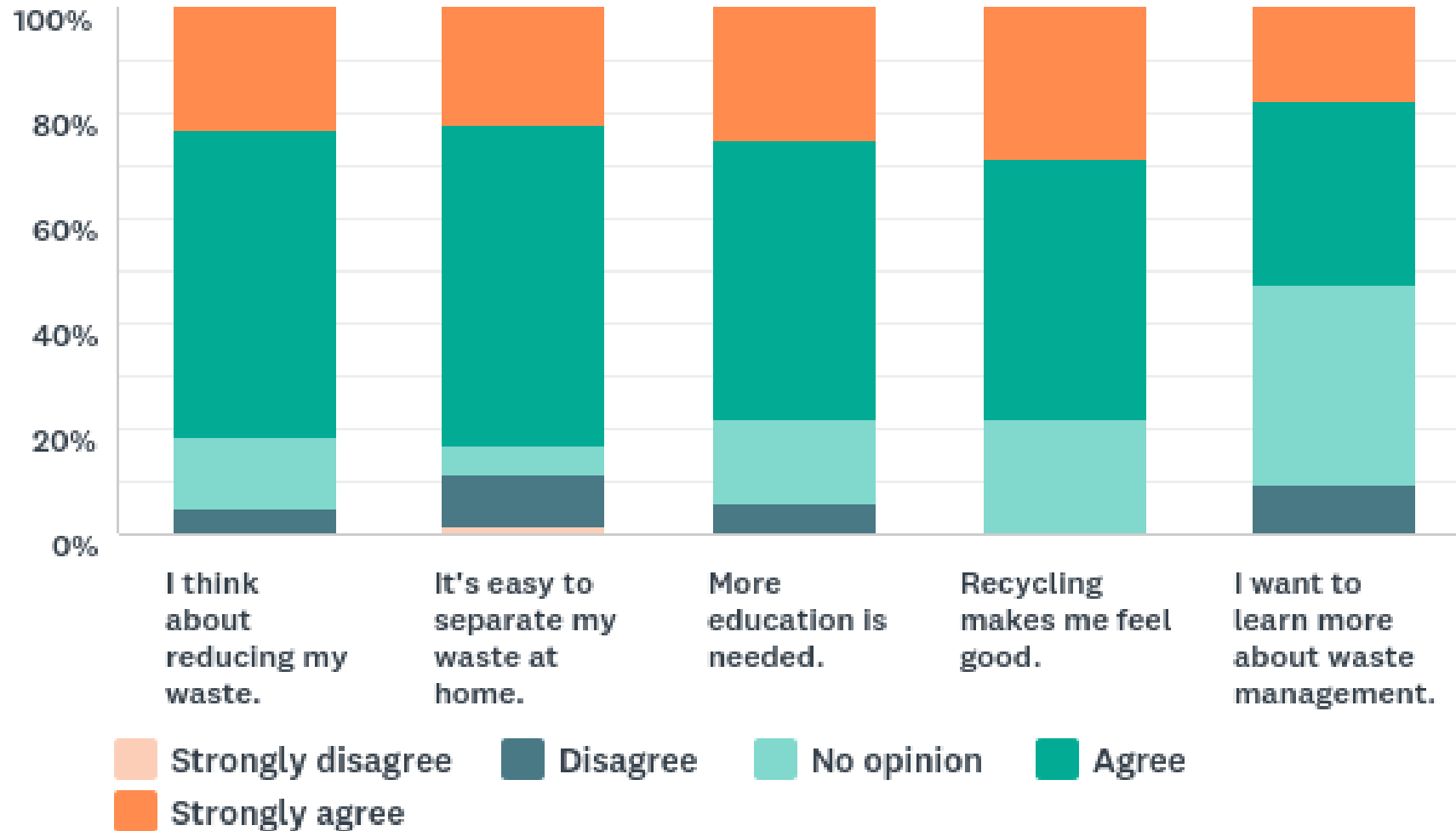
Education programs

- ✓ Men.
- ✗ Young.

Perceptions: general n=138



Perceptions: waste in the home n=138



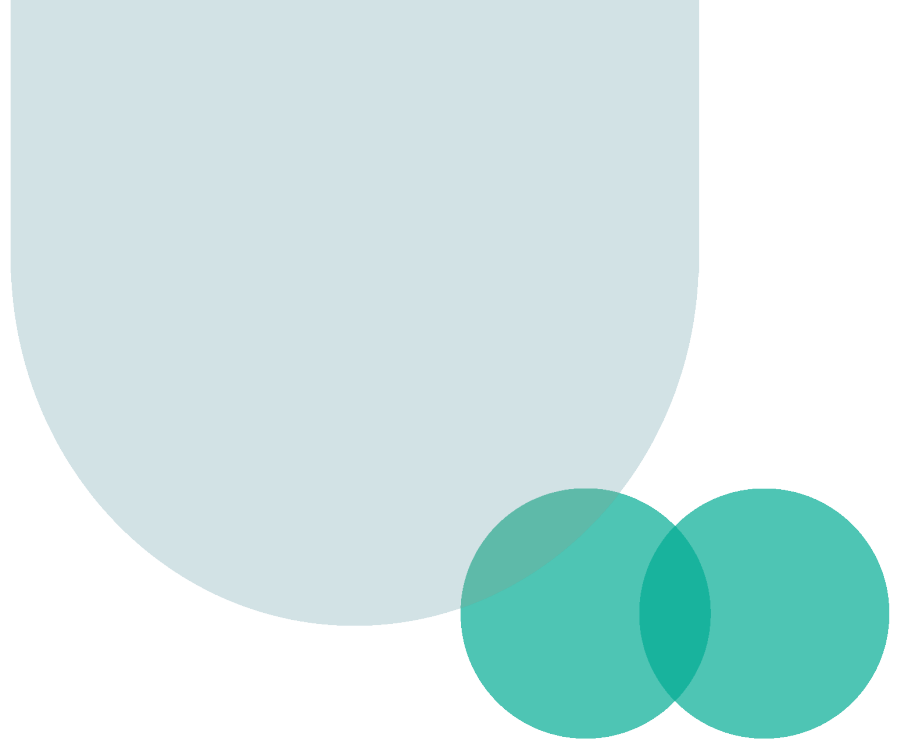
Community priorities: Top 5 n=85

- 1. Kerbside service:** Collect all three kerbside bins weekly.
- 2. Education:** More education and communication materials.
- 3. Hard rubbish:** Introduce kerbside hard rubbish collection.
- 4. Kerbside service:** Extend kerbside services to rural villages + northern towns.
- 5. Landfill:** Extend opening hours / make opening hours more accessible.

Next steps.

Next steps.

How will we use this information?
What is Talis working on next?
When will you see us next?



Questions.

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